Institute of Engg. & Technology, Lucknow

Sitapur Road, Lucknow, U.P.  226021
TEQIP Cell contact No. 0522 2361692 Fax No. 05222361631
E-mail: tequip@ietlucknow.edu

BID REFERENCE NO: TEQIP-II/UP/UP2G02/75

NATIONAL COMPETITIVE BIDDING

FOR

PROCUREMENT OF EQUIPMENT
(Educational ERP for Comprehensive Institute Management solution)

UNDER
TECHNICAL EDUCATION QUALITY IMPROVEMENT PROGRAMME PHASE II
(TEQIP II)

(A WORLD BANK ASSISTED PROJECT)
CREDIT NO. - CR. 4685-0 IN
NATIONAL COMPETITIVE BIDDING FOR
THE SUPPLY OF Central-12--G-P7

BID REFERENCE : TEQIP-II/UP/UP2G02/75

DATE OF COMMENCEMENT OF
SALE OF BIDDING DOCUMENT : DATE 11.02.2013 TIME: 10:00 Hrs

LAST DATE FOR SALE OF
BIDDING DOCUMENT : DATE 11.03.2013 TIME: 13:00 Hrs

LAST DATE AND TIME FOR
RECEIPT OF BIDS : DATE 11.03.2013 TIME 15:00 Hrs

TIME AND DATE OF OPENING
OF BIDS : DATE 11.03.2013 TIME 16:30 Hrs

PLACE OF OPENING OF BIDS : Committee Hall, first Floor, Administrative Block, Institute of Engineering and Technology, Sitapur Road, Lucknow, UP 226021

ADDRESS FOR COMMUNICATION : Institute of Engineering and Technology, Sitapur Road, Lucknow, UP 226021
SECTION I: INVITATION FOR BIDS (IFB)
NATIONAL COMPETITIVE BIDDING FOR
THE SUPPLY OF Central-12--G-P7

SECTION I. INVITATION FOR BIDS (IFB)

Date : 03.02.2013
Credit No. : Cr. 4685-0 IN
IFB No. : TEQIP-II/UP/UP2G02/75

1. The Government of India has received a Credit (Cr. 4685-0 IN) from the International Development Association in various currencies towards the cost of project Technical Education Quality Improvement Programme[TEQIP]-Phase II (TEQIP II) and it is intended that part of the proceeds of this credit will be applied to eligible payments under the contracts for which this Invitation for Bids is issued.

2. The Director, Institute of Engineering & Technology, Lucknow now invites sealed bids from eligible bidders for supply of Central-12--G-P7 listed below:

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3. Interested eligible Bidders may obtain further information from and inspect the bidding documents at the office of the Registrar, Institute of Engineering & Technology, Sitapur Road, Lucknow, UP 226021, India.

4. A complete set of bidding documents may be purchased by any interested eligible bidder on the submission of a written application to the above office and upon payment of a non-refundable fee as indicated below in the form of a Demand Draft in favour of The Director, Institute of Engineering & Technology, Lucknow, payable at Lucknow.


6. The bidding document may be obtained from the office of The Registrar, Institute of Engineering & Technology, Lucknow during office hours namely, from 10:00 hrs to 15:00 hrs, on all working days either in person or by post.

(a) Price of bidding document (non-refundable) : ₹ 1500
(b) Postal charges, inland : ₹ 500
(c) Postal charges, overseas : ₹
(d) Date of commencement of sale of bidding document : Date 11.02.2013 TIME: 10:00 Hrs
(e) Last date for sale of bidding document : Date 11.03.2013 TIME: 13:00 Hrs
(f) Last date and time for receipt of bids : Date 11.03.2013 Time 15:00 Hours
(g) Time and date of opening of bids : Date 11.03.2013 Time 16:30 Hours
(h) Place of opening of bids: Committee Hall, first Floor, Administrative Block, Institute of Engineering and Technology, Sitapur Road, Lucknow, UP 226021

(i) Address for communication: Registrar, Institute of Engineering and Technology, Sitapur Road, Lucknow, UP 226021

7. All bids must be accompanied by a bid security as specified in the bid document and must be delivered to the above office at the date and time indicated above.

8. Bids will be opened in the presence of Bidders' representatives who choose to attend on the specified date and time.

9. In the event of the date specified for bid receipt and opening being declared as a closed holiday for purchaser’s office, the due date for submission of bids and opening of bids will be the following working day at the appointed times.
SECTION II: INSTRUCTIONS TO BIDDER
### SECTION II: INSTRUCTIONS TO BIDDERS

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A. Introduction

1. Source of Funds

1.1 The Government of India has received a credit from the International Development Association (Here-in-after called as Bank) in various currencies equivalent to USD 300 million towards the cost of Technical Education Quality Improvement Programme[TEQIP]-Phase II(TEQIP II) and intends to apply part of the proceeds of this credit to eligible payments under the contracts for which this invitation for Bid is issued.

1.2 Payment by the Bank will be made only at the request of the Borrower and upon approval by the Bank in accordance with the terms and conditions of the Credit Agreement, and will be subject in all respects to the terms and conditions of that agreement. The Credit Agreement prohibits a withdrawal from the Credit account for the purpose of any payment to persons or entities, or for any import of goods, if such payment or import, to the knowledge of the Bank, is prohibited by a decision of the United Nations Security Council taken under Chapter VII of the Charter of the United Nations. No party other than the Borrower shall derive any rights from the Credit Agreement or have any claim to the Credit proceeds.

2. Eligible Bidders

2.1 This Invitation for Bids is open to all suppliers from eligible source countries as defined in Guidelines: Procurement under IDA Credits, May 2004, revised October 2006 hereinafter referred as the IDA Guidelines for Procurement, except as provided hereinafter.

2.2 Bidders should not be associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Purchaser to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the goods to be purchased under this Invitation of Bids.

2.3 Government-owned enterprises in the Purchaser’s country may participate only if they are legally and financially autonomous, if they operate under commercial law, and if they are not a dependent agency of the Purchaser.

2.4 Bidders shall not be under a declaration of ineligibility for corrupt and fraudulent practices issued by the Bank in accordance with ITB Clause 36.1.

3. Eligible Goods and Services

3.1 All goods and ancillary services to be supplied under the Contract shall have their origin in eligible source countries, defined in the IDA Guidelines for Procurement and all expenditures made under the Contract will be limited to such goods and services.

3.2 For purposes of this clause, "origin" means the place where the goods are mined, grown, or produced or from which the ancillary services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembling of components, a commercially recognized product results that is substantially different in basic characteristics or in purpose or utility from its components.

3.3 The origin of goods and services is distinct from the nationality of the Bidder.

4. Cost of Bidding

4.1 The Bidder shall bear all costs associated with the preparation and submission of its bid, and The Director, Institute of Engineering & Technology, Lucknow, hereinafter referred to as "the Purchaser", will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.
B. The Bidding Documents

5. Content of Bidding Documents

5.1 The goods required, bidding procedures and contract terms are prescribed in the bidding documents. In addition to the Invitation for Bids, the bidding documents include:

(a) Instruction to Bidders (ITB);
(b) General Conditions of Contract (GCC);
(c) Special Conditions of Contract (SCC);
(d) Schedule of Requirements;
(e) Technical Specifications;
(f) Bid Form and Price Schedules;
(g) Bid Security Form;
(h) Contract Form;
(i) Performance Security Form;
(j) Performance Statement Form;
(k) Manufacturer’s Authorization Form;
(l) Bank Guarantee for Advance Payment Form; and
(m) Equipment and Quality Control Form.

5.2 The Bidder is expected to examine all instructions, forms, terms, and specifications in the bidding documents. Failure to furnish all information required by the bidding documents or submission of a bid not substantially responsive to the bidding documents in every respect will be at the Bidder's risk and may result in rejection of its bid.

6. Clarification of Bidding Documents

6.1 A prospective Bidder requiring any clarification of the bidding documents may notify the Purchaser in writing or by telex or cable or fax at the Purchaser's mailing address indicated in the Invitation for Bids. The Purchaser will respond in writing to any request for clarification of the bidding documents which it receives no later than 15 days prior to the deadline for submission of bids prescribed by the Purchaser. Written copies of the Purchaser's response (including an explanation of the query but without identifying the source of inquiry) will be sent to all prospective bidders which have received the bidding documents.

7. Amendment of Bidding Documents

7.1 At any time prior to the deadline for submission of bids, the Purchaser may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, modify the bidding documents by amendment.

7.2 All prospective bidders who have received the bidding documents will be notified of the amendment in writing or by cable or by fax, and will be binding on them.

7.3 In order to allow prospective bidders reasonable time in which to take the amendment into account in preparing their bids, the Purchaser, at its discretion, may extend the deadline for the submission of bids.

C. Preparation of Bids

8. Language of Bid

8.1 The bid prepared by the Bidder, as well as all correspondence and documents relating to the bid exchanged by the Bidder and the Purchaser, shall be written in English language. Supporting documents and printed literature furnished by the Bidder may be in another language provided they are accompanied by an accurate translation of the relevant passages in the English language in which case, for purposes of interpretation of the Bid, the translation shall govern.
9. Documents Constituting the Bid

9.1 The bid prepared by the Bidder shall comprise the following components:

(a) a Bid Form and a Price Schedule completed in accordance with ITB Clauses 10, 11 and 12;
(b) documentary evidence established in accordance with ITB Clause 13 that the Bidder is eligible to bid and is qualified to perform the contract if its bid is accepted;
(c) documentary evidence established in accordance with ITB Clause 14 that the goods and ancillary services to be supplied by the Bidder are eligible goods and services and conform to the bidding documents; and
(d) bid security furnished in accordance with ITB Clause 15.

10. Bid Form

10.1 The Bidder shall complete the Bid Form and the appropriate Price Schedule furnished in the bidding documents, indicating the goods to be supplied, a brief description of the goods, their country of origin, quantity and prices.

11. Bid Prices

11.1 The Bidder shall indicate on the Price Schedule the unit prices and total bid prices of the goods it proposes to supply under the Contract. To this end, the Bidders are allowed the option to submit the bids for any one or more schedules specified in the ‘Schedule of Requirements’ and to offer discounts for combined schedules. However, Bidders shall quote for the complete requirement of goods and services specified under each schedule on a single responsibility basis, failing which such bids will not be taken into account for evaluation and will not be considered for award.

11.2 Prices indicated on the Price Schedule shall be entered separately in the following manner:

(i) the price of the goods, quoted (ex-works, ex-factory, ex-showroom, ex-warehouse, or off-the-shelf, as applicable), including all duties and sales and other taxes already paid or payable:
   a. on components and raw material used in the manufacture or assembly of goods quoted ex-works or ex-factory; or
   b. on the previously imported goods of foreign origin quoted ex-showroom, ex-warehouse or off-the-shelf.
(ii) any Indian duties, sales and other taxes which will be payable on the goods if this Contract is awarded;
(iii) the price for inland transportation, insurance and other local costs incidental to delivery of the goods to their final destination; and
(iv) the price of other incidental services listed in Clause 8 of the Special Conditions of Contract.

11.3 The Bidder's separation of the price components in accordance with ITB Clause 11.2 above will be solely for the purpose of facilitating the comparison of bids by the Purchaser and will not in any way limit the Purchaser's right to contract on any of the terms offered.

11.4 Fixed Price. Prices quoted by the Bidder shall be fixed during the Bidder's performance of the Contract and not subject to variation on any account. A bid submitted with an adjustable price quotation will be treated as non-responsive and rejected, pursuant to ITB Clause 24.

12. Bid Currencies

12.1 Prices shall be quoted in Indian Rupees:
13. Documents Establishing Bidder's Eligibility and Qualifications

13.1 Pursuant to ITB Clause 9, the Bidder shall furnish, as part of its bid, documents establishing the Bidder's eligibility to bid and its qualifications to perform the Contract if its bid is accepted.

13.2 The documentary evidence of the Bidder's eligibility to bid shall establish to the Purchaser's satisfaction that the Bidder, at the time of submission of its bid, is from an eligible country as defined under ITB Clause 2.

13.3 The documentary evidence of the Bidder's qualifications to perform the Contract if its bid is accepted, shall establish to the Purchaser's satisfaction:

(a) that, in the case of a Bidder offering to supply goods under the contract which the Bidder did not manufacture or otherwise produce, the Bidder has been duly authorized (as per authorization form in Section XII) by the goods' Manufacturer or producer to supply the goods in India.

[Note: Supplies for any particular item in each schedule of the bid should be from one manufacturer only. Bids from agents offering supplies from different manufacturer's for the same item of the schedule in the bid will be treated as non-responsive.]

(b) that the Bidder has the financial, technical, and production capability necessary to perform the Contract and meets the criteria outlined in the Qualification requirements specified in Section VI-A. To this end, all bids submitted shall include the following information:

(i) The legal status, place of registration and principal place of business of the company or firm or partnership, etc.;

(ii) Details of experience and past performance of the bidder on equipment offered and on those of similar nature within the past three years and details of current contracts in hand and other commitments (suggested proforma given in Section XI);

14. Documents Establishing Goods' Eligibility and Conformity to Bidding Documents

14.1 Pursuant to ITB Clause 9, the Bidder shall furnish, as part of its bid, documents establishing the eligibility and conformity to the bidding documents of all goods and services which the Bidder proposes to supply under the contract.

14.2 The documentary evidence of the goods and services eligibility shall consist of a statement in the Price Schedule on the country of origin of the goods and services offered which shall be confirmed by a certificate of origin at the time of shipment.

14.3 The documentary evidence of conformity of the goods and services to the bidding documents may be in the form of literature, drawings and data, and shall consist of:

(a) a detailed description of the essential technical and performance characteristics of the goods;

(b) a list giving full particulars, including available sources and current prices, of spare parts, special tools, etc., necessary for the proper and continuing functioning of the goods for a period of two years, following commencement of the use of the goods by the Purchaser; and

(c) an item-by-item commentary on the Purchaser's Technical Specifications demonstrating substantial responsiveness of the goods and services to those specifications or a statement of deviations and exceptions to the provisions of the Technical Specifications.

14.4 For purposes of the commentary to be furnished pursuant to ITB Clause 14.3(c) above, the Bidder shall note that standards for workmanship, material and equipment, and references to brand names or catalogue numbers designated by the Purchaser in its Technical Specifications are intended to be descriptive only and not restrictive. The Bidder may substitute alternative standards, brand names and/or catalogue numbers in its bid, provided that it demonstrates to the Purchaser's satisfaction that the substitutions ensure substantial equivalence to those designated in the Technical Specifications.
15. Bid Security

15.1 Pursuant to ITB Clause 9, the Bidder shall furnish, as part of its bid, a bid security in the amount as specified in Section-V - Schedule of Requirements.

15.2 The bid security is required to protect the Purchaser against the risk of Bidder's conduct which would warrant the security's forfeiture, pursuant to ITB Clause 15.7.

15.3 The bid security shall be denominated in Indian Rupees and shall:

(a) at the bidder’s option, be in the form of demand draft from a nationalized Bank located in India or by a reputable banking institution selected by the bidder and located abroad in any eligible country;

(b) be substantially in accordance with one of the form of bid security included in Section VIII or other form approved by the Purchaser prior to bid submission;

(c) be payable promptly upon written demand by the Purchaser in case any of the conditions listed in ITB Clause 15.7 are invoked;

(d) be submitted in its original form; copies will not be accepted; and

(e) remain valid for a period of 45 days beyond the original validity period of bids, or beyond any period of extension subsequently requested under ITB Clause 16.2.

15.4 Any bid not secured in accordance with ITB Clauses 15.1 and 15.3 above will be rejected by the Purchaser as non-responsive, pursuant to ITB Clause 24.

15.5 Unsuccessful bidder's bid securities will be discharged/returned as promptly as possible but not later than 30 days after the expiration of the period of bid validity prescribed by the Purchaser, pursuant to ITB Clause 16.

15.6 The successful Bidder's bid security will be discharged upon the Bidder signing the Contract, pursuant to ITB Clause 34, and furnishing the performance security, pursuant to ITB Clause 35.

15.7 The bid security may be forfeited:

(a) if a Bidder (i) withdraws its bid during the period of bid validity specified by the Bidder on the Bid Form; or (ii) does not accept the correction of errors pursuant to ITB Clause 24.2; or

(b) in case of a successful Bidder, if the Bidder fails:

(i) to sign the Contract in accordance with ITB Clause 34; or

(ii) to furnish performance security in accordance with ITB Clause 35.

16. Period of Validity of Bids

16.1 Bids shall remain valid after the deadline for submission of bids prescribed by the Purchaser, pursuant to ITB Clause 19. A bid valid for a shorter period shall be rejected by the Purchaser as non-responsive.

16.2 In exceptional circumstances, the Purchaser may solicit the Bidder's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing (or by cable or telex or fax). The bid security provided under ITB Clause 15 shall also be suitably extended. A Bidder may refuse the request without forfeiting its bid security. A Bidder granting the request will not be required nor permitted to modify its bid, except as provided in ITB Clause 16.3 hereinafter.

16.3 In the case of fixed prices contracts, in the event that the Purchaser requests and the Bidder agrees to an extension of the validity period, the contract price, if the Bidder is selected for award shall be the bid price corrected as follows:
The price shall be increased by the factor \((B = 10 \text{ } \% \text{ per Annum})\) for each week or part of a week that has elapsed from the expiration of the initial bid validity to the date of notification of award to the successful Bidder.

16.4 Bid evaluation will be based on the bid prices without taking into consideration the above corrections.

17. Format and Signing of Bid

17.1 The Bidder shall prepare two copies of the bid, clearly marking each "Original Bid" and "Copy Bid", as appropriate. In the event of any discrepancy between them, the original shall govern.

17.2 The original and all copies of the bid shall be typed or written in indelible ink and shall be signed by the Bidder or a person or persons duly authorized to bind the Bidder to the Contract. The latter authorization shall be indicated by written power-of-attorney accompanying the bid. All pages of the bid, except for unamended printed literature, shall be initialed by the person or persons signing the bid.

17.3 Any interlineations, erasures or overwriting shall be valid only if they are initialed by the persons or persons signing the bid.

17.4 The Bidder shall furnish information as described in the Form of Bid on commissions or gratuities, if any, paid or to be paid to agents relating to this Bid, and to contract execution if the Bidder is awarded the contract.

D. Submission of Bids

18. Sealing and Marking of Bids

18.1 The Bidders shall seal the original and each copy of the bid in separate inner envelopes, duly marking the envelopes as "original" and "copy". He shall then place all the inner envelopes in an outer envelope.

18.2 The inner and outer envelopes shall:

(a) be addressed to the Purchaser at the following address:

The Director, Institute of Engineering & Technology, Lucknow
Sitapur Road, Lucknow, UP 226021

(b) bear the Project Name, Technical Education Quality Improvement Programme[TEQIP]-Phase II
the Invitation for Bids(IFB) title and number TEQIP-II/UP/UP2G02/75, and a statement "Do not open before 16:30 Hrs on 11.03.2013."

18.3 The inner envelopes shall also indicate the name and address of the Bidder to enable the bid to be returned unopened in case it is declared "late".

18.4 If the outer envelope is not sealed and marked as required by ITB Clause 18.2, the Purchaser will assume no responsibility for the bid's misplacement or premature opening.

18.5 Telex, cable or facsimile bids will be rejected.

19. Deadline for Submission of Bids

19.1 Bids must be received by the Purchaser at the address specified under ITB Clause 18.2 (a) no later than the time and date specified in the Invitation for Bids (Section I). In the event of the specified date for the submission of Bids being declared a holiday for the Purchaser, the Bids will be received up to the appointed time on the next working day.

19.2 The Purchaser may, at its discretion, extend this deadline for submission of bids by amending the bid documents in accordance with ITB Clause 7, in which case all rights and obligations of the Purchaser and Bidders previously subject to the deadline will thereafter be subject to the deadline as extended.
20. Late Bids

20.1 Any bid received by the Purchaser after the deadline for submission of bids prescribed by the Purchaser, pursuant to ITB Clause 19, will be rejected and/or returned unopened to the Bidder.

21. Modification and Withdrawal of Bids

21.1 The Bidder may modify or withdraw its bid after the bid's submission, provided that written notice of the modification or withdrawal is received by the Purchaser prior to the deadline prescribed for submission of bids.

21.2 The Bidder's modification or withdrawal notice shall be prepared, sealed, marked and dispatched in accordance with the provisions of ITB Clause 18. A withdrawal notice may also be sent by telex or cable or fax but followed by a signed confirmation copy, post marked not later than the deadline for submission of bids.

21.3 No bid may be modified subsequent to the deadline for submission of bids.

21.4 No bid may be withdrawn in the interval between the deadline for submission of bids and the expiration of the period of bid validity specified by the Bidder on the bid form. Withdrawal of a bid during this interval may result in the Bidder's forfeiture of its bid security, pursuant to ITB Clause 15.7.

22. Opening of Bids by the Purchaser

22.1 The Purchaser will open all bids, in the presence of Bidders' representatives who choose to attend, at 16:30 Hrs on 11.03.2013 and in the following location:

Committee Hall, first Floor, Administrative Block,
Institute of Engineering and Technology,
Sitapur Road, Lucknow, UP 226021

The Bidders' representatives who are present shall sign a register evidencing their attendance. In the event of the specified date of Bid opening being declared a holiday for the Purchaser, the Bids shall be opened at the appointed time and location on the next working day.

22.2 The bidders' names, bid modifications or withdrawals, bid prices, discounts, and the presence or absence of requisite bid security and such other details as the Purchaser, at its discretion, may consider appropriate, will be announced at the opening. No bid shall be rejected at bid opening, except for late bids, which shall be returned unopened to the Bidder pursuant to ITB Clause 20.

22.3 Bids (and modifications sent pursuant to ITB Clause 21.2) that are not opened and read out at bid opening shall not be considered further for evaluation, irrespective of the circumstances.

22.4 The Purchaser will prepare minutes of the bid opening.

23. Clarification of Bids

23.1 During evaluation of bids, the Purchaser may, at its discretion, ask the Bidder for a clarification of its bid. The request for clarification and the response shall be in writing and no change in prices or substance of the bid shall be sought, offered or permitted.

24. Preliminary Examination

24.1 The Purchaser will examine the bids to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the bids are generally in order. Bids from Agents, without proper authorization from the manufacturer as per Section XII, shall be treated as non-responsive.
24.1.1 Where the Bidder has quoted for more than one schedule, if the bid security furnished is inadequate for all the schedules, the Purchaser shall take the price bid into account only to the extent the bid is secured. For this purpose, the extent to which the bid is secured shall be determined by evaluating the requirement of bid security to be furnished for the schedule included in the bid (offer) in the serial order of the Schedule of Requirements of the Bidding document.

24.2 Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected. If there is a discrepancy between words and figures, the amount in words will prevail. If the supplier does not accept the correction of errors, its bid will be rejected and its bid security may be forfeited.

24.3 The Purchaser may waive any minor informality or non-conformity or irregularity in a bid which does not constitute a material deviation, provided such a waiver does not prejudice or affect the relative ranking of any Bidder.

24.4 Prior to the detailed evaluation, pursuant to ITB Clause 26, the Purchaser will determine the substantial responsiveness of each bid to the bidding documents. For purposes of these Clauses, a substantially responsive bid is one which conforms to all the terms and conditions of the bidding documents without material deviations. Deviations from or objections or reservations to critical provisions such as those concerning Performance Security (GCC Clause 7), Warranty (GCC Clause 15), Force Majeure (GCC Clause 25), Limitation of liability (GCC Clause 29), Applicable law (GCC Clause 31), and Taxes & Duties (GCC Clause 33) will be deemed to be a material deviation. The Purchaser's determination of a bid's responsiveness is to be based on the contents of the bid itself without recourse to extrinsic evidence.

24.5 If a bid is not substantially responsive, it will be rejected by the Purchaser and may not subsequently be made responsive by the Bidder by correction of the non-conformity.

25. Deleted

26. Evaluation and Comparison of Bids

26.1 The Purchaser will evaluate and compare the bids which have been determined to be substantially responsive, pursuant to ITB Clause 24 for each schedule separately. No bid will be considered if the complete requirements covered in the schedule is not included in the bid. However, as stated in Para 11, Bidders are allowed the option to bid for any one or more schedules and to offer discounts for combined schedules. These discounts will be taken into account in the evaluation of the bids so as to determine the bid or combination of bids offering the lowest evaluated cost for the Purchaser in deciding award(s) for each schedule.

26.2 The Purchaser's evaluation of a bid will exclude and not take into account:

(a) in the case of goods manufactured in India or goods of foreign origin already located in India, sales and other similar taxes, which will be payable on the goods if a contract is awarded to the Bidder;

(b) any allowance for price adjustment during the period of execution of the Contract, if provided in the bid.

26.3 Deleted.

26.4 The Purchaser's evaluation of a bid will take into account, in addition to the bid price (Ex-factory/ex-warehouse/off-the-shelf price of the goods offered from within India, such price to include all costs as well as duties and taxes paid or payable on components and raw material incorporated or to be incorporated in the goods, and Excise duty on the finished goods, if payable) and price of incidental services, the following factors, in the manner and to the extent indicated in ITB Clause 26.5 and in the Technical Specifications:

(a) cost of inland transportation, insurance and other costs within India incidental to the delivery of the goods to their final destination;

(b) delivery schedule offered in the bid;
(c) deviations in payment schedule from that specified in the Special Conditions of Contract;
(d) the cost of components, mandatory spare parts and service;
(e) the availability in India of spare parts and after-sales services for the goods / equipment offered in the bid;
(f) the projected operating and maintenance costs during the life of the equipment; and
(g) the performance and productivity of the equipment offered.

26.5 Pursuant to ITB Clause 26.4, one or more of the following evaluation methods will be applied:

(a) **Inland Transportation, Insurance and Incidentals:**
   (i) Inland transportation, insurance and other incidentals for delivery of goods to the final destination as stated in ITB Clause 11.2 (iii).

   The above costs will be added to the bid price.

(b) **Delivery Schedule:**
   (i) The Purchaser requires that the goods under the Invitation for Bids shall be delivered at the time specified in the Schedule of Requirements. The estimated time of arrival of the goods at the project site should be calculated for each bid after allowing for reasonable transportation time. Treating the date as per schedule of requirements as the base, a delivery “adjustment” will be calculated for other bids at 2% of the ex-factory price including excise duty for each month of delay beyond the base and this will be added to the bid price for evaluation. No credit will be given to earlier deliveries and bids offering delivery beyond .... months of stipulated delivery period will be treated as unresponsive.

(c) **Deviation in Payment Schedule:**
   *Deleted*

(d) **Cost of Spare Parts:**
   *Deleted*

(e) **Spare Parts and After Sales Service Facilities in India:**
   The cost to the Purchaser of establishing the minimum service facilities and parts inventories, as outlined elsewhere in the bidding documents, if quoted separately, shall be added to the bid price.

(f) **Operating and Maintenance Costs:**
   *Deleted*

(g) **Performance and Productivity of the Equipment:**
   *Deleted*

27. *Deleted.*

28. **Contacting the Purchaser**

28.1 Subject to ITB Clause 23, no Bidder shall contact the Purchaser on any matter relating to its bid, from the time of the bid opening to the time the Contract is awarded. If the bidder wishes to bring additional information to the notice of the purchaser, it should do so in writing.
28.2 Any effort by a Bidder to influence the Purchaser in its decisions on bid evaluation, bid comparison or contract award may result in rejection of the Bidder's bid.

**F. Award of Contract**

29. **Postqualification**

29.1 In the absence of prequalification, the Purchaser will determine to its satisfaction whether the Bidder that is selected as having submitted the lowest evaluated responsive bid meets the criteria specified in ITB Clause 13.3 (b) and is qualified to perform the contract satisfactorily.

29.2 The determination will take into account the Bidder's financial, technical and production capabilities. It will be based upon an examination of the documentary evidence of the Bidder's qualifications submitted by the Bidder, pursuant to ITB Clause 13, as well as such other information as the Purchaser deems necessary and appropriate.

29.3 An affirmative determination will be a prerequisite for award of the Contract to the Bidder. A negative determination will result in rejection of the Bidder's bid, in which event the Purchaser will proceed to the next lowest evaluated bid to make a similar determination of that Bidder's capabilities to perform the contract satisfactorily.

30. **Award Criteria**

30.1 Subject to ITB Clause 32, the Purchaser will award the Contract to the successful Bidder whose bid has been determined to be substantially responsive and has been determined as the lowest evaluated bid, provided further that the Bidder is determined to be qualified to perform the Contract satisfactorily.

31. **Purchaser's right to vary Quantities at Time of Award**

31.1 The Purchaser reserves the right at the time of Contract award to increase or decrease by up to 15 percent of the quantity of goods and services originally specified in the Schedule of Requirements without any change in unit price or other terms and conditions.

32. **Purchaser's Right to Accept Any Bid and to Reject Any or All Bids**

32.1 The Purchaser reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids at any time prior to contract award, without thereby incurring any liability to the affected Bidder or bidders.

33. **Notification of Award**

33.1 Prior to the expiration of the period of bid validity, the Purchaser will notify the successful bidder in writing by registered letter or by cable/telex or fax, to be confirmed in writing by registered letter, that its bid has been accepted.

33.2 The notification of award will constitute the formation of the Contract.

33.3 Upon the successful Bidder's furnishing of performance security pursuant to ITB Clause 35, the Purchaser will promptly notify the name of the winning bidder to each unsuccessful Bidder and will discharge its bid security, pursuant to ITB Clause 15.

33.4 If, after notification of award, a Bidder wishes to ascertain the grounds on which its bid was not selected, it should address it’s request to the Purchaser. The Purchaser will promptly respond in writing to the unsuccessful Bidder.

34. **Signing of Contract**

34.1 At the same time as the Purchaser notifies the successful bidder that its bid has been accepted, the Purchaser will send the bidder the Contract Form provided in the bidding documents, incorporating all agreements between the parties.
34.2 Within 21 days of receipt of the Contract Form, the successful bidder shall sign and date the Contract and return it to the Purchaser.

35. Performance Security

35.1 Within 21 days of the receipt of notification of award from the Purchaser, the successful Bidder shall furnish the performance security in accordance with the Conditions of Contract, in the Performance Security Form provided in the bidding documents or in another form acceptable to the Purchaser.

35.2 Failure of the successful bidder to comply with the requirement of ITB Clause 34.2 or ITB Clause 35.1 shall constitute sufficient grounds for the annulment of the award and forfeiture of the bid security, in which event the Purchaser may make the award to the next lowest evaluated bidder or call for new bids.

36 Corrupt or Fraudulent Practices

36.1 It is the Bank’s policy that Borrowers (including beneficiaries of Bank loans), as well as Bidders, Suppliers, and Contractors, and their agents (whether declared or not), personnel, subcontractors, sub-consultants, service providers and suppliers under Bank-financed contracts, observe the highest standard of ethics during the procurement and execution of such contracts. In pursuance of this policy, the Bank:

(a) defines, for the purposes of this provision, the terms set forth below as follows:

(i) “corrupt practice” means the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of a public official in the procurement process or in contract execution;

(ii) “fraudulent practice” means a misrepresentation or omission of facts in order to influence a procurement process or the execution of a contract;

(iii) “collusive practice” means a scheme or arrangement between two or more Bidders, with or without the knowledge of the borrower, designed to establish bid prices at artificial, non-competitive levels; and

(iv) “coercive practice” means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in the procurement process or affect the execution of a contract;

(v) “Obstructive practice” is

(aa) deliberately destroying, falsifying, altering or concealing of evidence material to the investigation or making false statements to investigators in order to materially impede a Bank investigation into allegations of a corrupt, fraudulent, coercive or collusive practice; and /or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation, or

(bb) acts intended to materially impede the exercise of the Bank’s inspection and audit rights provided for under sub – clause 36.1 (e) below.

1 In this context, any action taken by a bidder, supplier, contractor, or any of its personnel, agents, subcontractors, sub-consultants, service providers, suppliers and/or their employees to influence the procurement process or contract execution for undue advantage is improper.

2 “Another party” refers to a public official acting in relation to the procurement process or contract execution. In this context, “public official” includes World Bank staff and employees of other organizations taking or reviewing procurement decisions.

3 “Party” refers to a public official; the terms “benefit” and “obligation” relate to the procurement process or contract execution; and the “act or omission” is intended to influence the procurement process or contract execution.

4 “Parties” refers to participants in the procurement process (including public officials) attempting to establish bid prices at artificial, non-competitive levels.

5 “Party” refers to a participant in the procurement process or contract execution.
(b) will reject a proposal for award if it determines that the Bidder recommended for award has, directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for the Contract in question;

(c) will cancel the portion of the loan allocated to a contract if it determines at any time that representatives of the Borrower or of a beneficiary of the loan engaged in corrupt, fraudulent, collusive or coercive practices during the procurement or the execution of that contract, without the Borrower having taken timely and appropriate action satisfactory to the Bank to address such practices when they occur;

(d) will sanction a firm or an individual, at any time, in accordance with prevailing Bank’s sanctions procedures, including by publically declaring such firm or individual ineligible, either indefinitely or for a stated period of time, (i) to be awarded a Bank-financed contract; and (ii) to be a nominated subcontractor, consultant, manufacturer or supplier, or service provider of and otherwise eligible firm being awarded a Bank-financed contract; and

(e) will have the right to require that a provision be included in Bidding Documents and in contracts financed by a Bank loan, requiring Bidders, Suppliers, and Contractors and their sub-contractors to permit the Bank to inspect their accounts and records and other documents relating to the bid submission and contract performance and to have them audited by auditors appointed by the Bank.

36.2 Furthermore, Bidders shall be aware of the provision stated in sub-clause 24.1 (c) of the General Conditions of Contract.

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6 A firm or an individual may be declared ineligible to be awarded a Bank-financed contract upon completion of the Bank’s sanctions proceedings as per its sanctions procedures, including inter alia: (i) temporary suspension in connection with an ongoing sanctions proceeding; (ii) cross-debarment as agreed with other International Financial Institutions, including Multilateral Development Banks; and (iii) the World Bank Group corporate administrative procurement sanctions procedures for fraud and corruption.

7 A nominated sub-contractor, consultant, manufacturer or supplier, or service provider (different names are used depending on the particular bidding document) is one which either has been: (i) included by the bidder in its pre-qualification application or bid because it brings specific and critical experience and know-how that are accounted for in the evaluation of the bidder’s pre-qualification application or the bid; or (ii) appointed by the Borrower.
SECTION III: GENERAL CONDITIONS OF CONTRACT
## SECTION III: GENERAL CONDITIONS OF CONTRACT
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General Conditions of Contract

1. Definitions

1.1 In this Contract, the following terms shall be interpreted as indicated:

(a) "The Contract" means the agreement entered into between the Purchaser and the Supplier, as recorded in the Contract Form signed by the parties, including all the attachments and appendices thereto and all documents incorporated by reference therein;

(b) "The Contract Price" means the price payable to the Supplier under the Contract for the full and proper performance of its contractual obligations;

(c) "The Goods" means all the equipment, machinery, and/or other materials which the Supplier is required to supply to the Purchaser under the Contract;

(d) "Services" means services ancillary to the supply of the Goods, such as transportation and insurance, and any other incidental services, such as installation, commissioning, provision of technical assistance, training and other obligations of the Supplier covered under the Contract;

(e) "GCC" means the General Conditions of Contract contained in this section.

(f) "SCC" means the Special Conditions of Contract.

(g) "The Purchaser" means the organization purchasing the Goods, as named in SCC.

(h) "The Purchaser’s country" is the country named in SCC.

(i) "The Supplier" means the individual or firm supplying the Goods and Services under this Contract.

(j) "The World Bank" means the International Bank for Reconstruction and Development (IBRD) or the international Development Association (IDA).

(k) "The Project Site", where applicable, means the place or places named in SCC.

(l) "Day" means calendar day.

2. Application

2.1 These General Conditions shall apply to the extent that they are not superseded by provisions in other parts of the Contract.

3. Country of Origin

3.1 All Goods and Services supplied under the Contract shall have their origin in the member countries and territories eligible under the rules of the World Bank as further elaborated in SCC.

3.2 For purposes of this Clause "origin" means the place where the Goods are mined, grown or produced, or from which the Services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembling of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.

3.3 The origin of Goods and Services is distinct from the nationality of the Supplier.

4. Standards

4.1 The Goods supplied under this Contract shall conform to the standards mentioned in the Technical Specifications, and, when no applicable standard is mentioned, to the authoritative standard appropriate to the Goods' country of origin and such standards shall be the latest issued by the concerned institution.
5. Use of Contract Documents and Information

5.1 The Supplier shall not, without the Purchaser's prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample or information furnished by or on behalf of the Purchaser in connection therewith, to any person other than a person employed by the Supplier in performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

5.2 The Supplier shall not, without the Purchaser's prior written consent, make use of any document or information enumerated in GCC Clause 5.1 except for purposes of performing the Contract.

5.3 Any document, other than the Contract itself, enumerated in GCC Clause 5.1 shall remain the property of the Purchaser and shall be returned (in all copies) to the Purchaser on completion of the Supplier's performance under the Contract if so required by the Purchaser.

6. Patent Rights

6.1 The Supplier shall indemnify the Purchaser against all third-party claims of infringement of patent, trademark or industrial design rights arising from use of the Goods or any part thereof in India.

7. Performance Security

7.1 Within 21 days of receipt of the notification of contract award, the Supplier shall furnish performance security in the amount specified in SCC.

7.2 The proceeds of the performance security shall be payable to the Purchaser as compensation for any loss resulting from the Supplier's failure to complete its obligations under the Contract.

7.3 The Performance Security shall be denominated in Indian Rupees and shall be in one of the following forms:

(a) A Bank guarantee issued by a nationalized bank located in India acceptable to the Purchaser, in the form provided in the bidding documents or another form acceptable to the Purchaser; or

(b) A demand draft.

7.4 The performance security will be discharged by the Purchaser and returned to the Supplier not later than 30 days following the date of completion of the Supplier's performance obligations, including any warranty obligations, unless specified otherwise in SCC.

8. Inspections and Tests

8.1 The Purchaser or its representative shall have the right to inspect and/or to test the Goods to confirm their conformity to the Contract specifications at no extra cost to the Purchaser. SCC and the Technical Specifications shall specify what inspections and tests the Purchaser requires and where they are to be conducted. The Purchaser shall notify the Supplier in writing in a timely manner of the identity of any representatives retained for these purposes.

8.2 The inspections and tests may be conducted on the premises of the Supplier or its subcontractor(s), at point of delivery and/or at the Goods final destination. If conducted on the premises of the Supplier or its subcontractor(s), all reasonable facilities and assistance, including access to drawings and production data - shall be furnished to the inspectors at no charge to the Purchaser.

8.3 Should any inspected or tested Goods fail to conform to the specifications, the Purchaser may reject the goods and the Supplier shall either replace the rejected Goods or make alterations necessary to meet specification requirements free of cost to the Purchaser.
8.4 The Purchaser's right to inspect, test and, where necessary, reject the Goods after the Goods' arrival at Project Site shall in no way be limited or waived by reason of the Goods having previously been inspected, tested and passed by the Purchaser or its representative prior to the Goods shipment.

8.5 Nothing in GCC Clause 8 shall in any way release the Supplier from any warranty or other obligations under this Contract.

9. Packing

9.1 The Supplier shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination as indicated in the Contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit and open storage. Packing case size and weights shall take into consideration, where appropriate, the remoteness of the Goods' final destination and the absence of heavy handling facilities at all points in transit.

9.2 The packing, marking and documentation within and outside the packages shall comply strictly with such special requirements as shall be provided for in the Contract including additional requirements, if any, specified in SCC and in any subsequent instructions ordered by the Purchaser.

10. Delivery and Documents

10.1 Delivery of the Goods shall be made by the Supplier in accordance with the terms specified by the Purchaser in the Notification of Award. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.

11. Insurance

11.1 The Goods supplied under the Contract shall be fully insured in Indian Rupees against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in SCC.

12. Transportation

12.1 Deleted.

12.2 Deleted.

12.3 Where the Supplier is required under the Contract to transport the Goods to a specified place of destination within India defined as Project site, transport to such place of destination in India including insurance, as shall be specified in the Contract, shall be arranged by the Supplier, and the related cost shall be included in the Contract Price.

12.4 Deleted

13. Incidental Services

13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:

(a) performance or supervision of the on-site assembly and/or start-up of the supplied Goods;

(b) furnishing of tools required for assembly and/or maintenance of the supplied Goods;

(c) furnishing of detailed operations and maintenance manual for each appropriate unit of supplied Goods;

(d) performance or supervision or maintenance and/or repair of the supplied Goods, for a period of time agreed by the parties, provided that this service shall not relieve the Supplier of any warranty obligations under this Contract; and

(e) training of the Purchaser's personnel, at the Supplier's plant and/or on-site, in assembly, start-up, operation, maintenance and/or repair of the supplied Goods.
13.2 Prices charged by the Supplier for incidental services, if not included in the Contract Price for the Goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the Supplier for similar services.

14. Spare Parts

14.1 As specified in the SCC, the Supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the Supplier:

(a) such spare parts as the Purchaser may elect to purchase from the Supplier, providing that this election shall not relieve the Supplier of any warranty obligations under the Contract; and

(b) In the event of termination of production of the spare parts:

(i) advance notification to the Purchaser of the pending termination, in sufficient time to permit the Purchaser to procure needed requirements; and

(ii) following such termination, furnishing at no cost to the Purchaser, the blueprints, drawings and specifications of the spare parts, if requested.

15. Warranty

15.1 The Supplier warrants that the Goods supplied under this Contract are new, unused, of the most recent or current models and that they incorporate all recent improvements in design and materials unless provided otherwise in the Contract. The Supplier further warrants that all Goods supplied under this Contract shall have no defect arising from design, materials or workmanship (except when the design and/or material is required by the Purchaser's Specifications) or from any act or omission of the Supplier, that may develop under normal use of the supplied Goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for 12 months after the Goods or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the Contract, or for 18 months after the date of shipment from the place of loading whichever period concludes earlier, unless specified otherwise in the SCC.

15.3 The Purchaser shall promptly notify the Supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the Supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective Goods or parts thereof, without cost to the Purchaser other than, where applicable, the cost of inland delivery of the repaired or replaced Goods or parts from ex-works or ex-factory or ex-showroom to the final destination.

15.5 If the Supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the Purchaser may proceed to take such remedial action as may be necessary, at the Supplier's risk and expense and without prejudice to any other rights which the Purchaser may have against the Supplier under the Contract.

16. Payment

16.1 The method and conditions of payment to be made to the Supplier under this Contract shall be specified in the SCC.

16.2 The Supplier's request(s) for payment shall be made to the Purchaser in writing, accompanied by an invoice describing, as appropriate, the Goods delivered and the Services performed, and by documents, submitted pursuant to GCC Clause 10, and upon fulfillment of other obligations stipulated in the contract.

16.3 Payments shall be made promptly by the Purchaser but in no case later than sixty (60) days after submission of the invoice or claim by the Supplier.

16.4 Payment shall be made in Indian Rupees.
17. Prices

17.1 Prices charged by the Supplier for Goods delivered and Services performed under the Contract shall not vary from the prices quoted by the Supplier in its bid, with the exception of any price adjustments authorized in SCC or in the Purchaser’s request for bid validity extension, as the case may be.

18. Change Orders

18.1 The Purchaser may at any time, by written order given to the Supplier pursuant to GCC Clause 31, make changes within the general scope of the Contract in any one or more of the following:

(a) drawings, designs, or specifications, where Goods to be furnished under the Contract are to be specifically manufactured for the Purchaser;
(b) the method of shipping or packing;
(c) the place of delivery; and/or
(d) the Services to be provided by the Supplier.

18.2 If any such change causes an increase or decrease in the cost of, or the time required for, the Supplier's performance of any provisions under the Contract, an equitable adjustment shall be made in the Contract Price or delivery schedule, or both, and the Contract shall accordingly be amended. Any claims by the Supplier for adjustment under this clause must be asserted within thirty (30) days from the date of the Supplier's receipt of the Purchaser's change order.

19. Contract Amendments

19.1 Subject to GCC Clause 18, no variation in or modification of the terms of the Contract shall be made except by written amendment signed by the parties.

20. Assignment

20.1 The Supplier shall not assign, in whole or in part, its obligations to perform under the Contract, except with the Purchaser’s prior written consent.

21. Subcontracts

21.1 The Supplier shall notify the Purchaser in writing of all subcontracts awarded under this Contract if not already specified in the bid. Such notification, in his original bid or later, shall not relieve the Supplier from any liability or obligation under the Contract.

21.2 Subcontracts must comply with the provisions of GCC Clause 3.

22. Delays in the Supplier's Performance

22.1 Delivery of the Goods and performance of the Services shall be made by the Supplier in accordance with the time schedule specified by the Purchaser in the Schedule of Requirements.

22.2 If at any time during performance of the Contract, the Supplier or its sub-contractor(s) should encounter conditions impeding timely delivery of the Goods and performance of Services, the Supplier shall promptly notify the Purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the Supplier’s notice, the Purchaser shall evaluate the situation and may, at its discretion, extend the Supplier’s time for performance with or without liquidated damages, in which case the extension shall be ratified by the parties by amendment of the Contract.

22.3 Except as provided under GCC Clause 25, a delay by the Supplier in the performance of its delivery obligations shall render the Supplier liable to the imposition of liquidated damages pursuant to GCC Clause 23, unless an extension of time is agreed upon pursuant to GCC Clause 22.2 without the application of liquidated damages.
23. Liquidated Damages

23.1 Subject to GCC Clause 25, if the Supplier fails to deliver any or all of the Goods or to perform the Services within the period(s) specified in the Contract, the Purchaser shall, without prejudice to its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to the percentage specified in SCC of the delivered price of the delayed Goods or unperformed Services for each week or part thereof of delay until actual delivery or performance, up to a maximum deduction of the Percentage specified in SCC. Once the maximum is reached, the Purchaser may consider termination of the Contract pursuant to GCC Clause 24.

24. Termination for Default

24.1 The Purchaser may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Supplier, terminate the Contract in whole or part:

(a) if the Supplier fails to deliver any or all of the Goods within the period(s) specified in the Contract, or within any extension thereof granted by the Purchaser pursuant to GCC Clause 22; or

(b) if the Supplier fails to perform any other obligation(s) under the Contract.

(c) if the Supplier, in the judgment of the Purchaser has engaged in fraud and corruption, as defined in GCC Clause 34, in competing for or in executing the Contract.

24.2 In the event the Purchaser terminates the Contract in whole or in part, pursuant to GCC Clause 24.1, the Purchaser may procure, upon such terms and in such manner as it deems appropriate, Goods or Services similar to those undelivered, and the Supplier shall be liable to the Purchaser for any excess costs for such similar Goods or Services. However, the Supplier shall continue the performance of the Contract to the extent not terminated.

25. Force Majeure

25.1 Notwithstanding the provisions of GCC Clauses 22, 23, 24, the Supplier shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that, its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

25.2 For purposes of this Clause, "Force Majeure" means an event beyond the control of the Supplier and not involving the Supplier's fault or negligence and not foreseeable. Such events may include, but are not limited to, acts of the Purchaser either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

25.3 If a Force Majeure situation arises, the Supplier shall promptly notify the Purchaser in writing of such conditions and the cause thereof. Unless otherwise directed by the Purchaser in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

26. Termination for Insolvency

26.1 The Purchaser may at any time terminate the Contract by giving written notice to the Supplier, if the Supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the Supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the Purchaser.

27. Termination for Convenience

27.1 The Purchaser, by written notice sent to the Supplier, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Purchaser's convenience, the extent to which performance of the Supplier under the Contract is terminated, and the date upon which such termination becomes effective.
27.2 The Goods that are complete and ready for shipment within 30 days after the Supplier's receipt of notice of termination shall be accepted by the Purchaser at the Contract terms and prices. For the remaining Goods, the Purchaser may elect:

(a) to have any portion completed and delivered at the Contract terms and prices; and/or
(b) to cancel the remainder and pay to the Supplier an agreed amount for partially completed Goods and for materials and parts previously procured by the Supplier.

28. Settlement of Disputes

28.1 The Purchaser and the supplier shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the Contract.

28.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the Purchaser or the Supplier may give notice to the other party of its intention to commence arbitration, as hereinafter provided, as to the matter in dispute, and no arbitration in respect of this matter may be commenced unless such notice is given.

28.2.1 Any dispute or difference in respect of which a notice of intention to commence arbitration has been given in accordance with this Clause shall be finally settled by arbitration. Arbitration may be commenced prior to or after delivery of the Goods under the Contract.

28.2.2 Arbitration proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.

28.3 Notwithstanding any reference to arbitration herein,

(a) the parties shall continue to perform their respective obligations under the Contract unless they otherwise agree; and

(f) the Purchaser shall pay the Supplier any monies due the Supplier.

29. Limitation of Liability

29.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6,

(a) the Supplier shall not be liable to the Purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the Supplier to pay liquidated damages to the Purchaser; and

(b) the aggregate liability of the Supplier to the Purchaser, whether under the Contract, in tort or otherwise, shall not exceed the total Contract Price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

30. Governing Language

30.1 The contract shall be written in English language. Subject to GCC Clause 30, English language version of the Contract shall govern its interpretation. All correspondence and other documents pertaining to the Contract which are exchanged by the parties shall be written in the same language.

31. Applicable Law

31.1 The Contract shall be interpreted in accordance with the laws of the Union of India.

32. Notices
32.1 Any notice given by one party to the other pursuant to this Contract shall be sent to other party in writing or by cable, telex or facsimile and confirmed in writing to the other Party’s address specified in SCC.

32.2 A notice shall be effective when delivered or on the notice's effective date, whichever is later.

33. Taxes and Duties

33.1 Deleted.

33.2 Suppliers shall be entirely responsible for all taxes, duties, license fees, octroi, road permits, etc., incurred until delivery of the contracted Goods to the Purchaser.

34. Fraud and Corruption

34.1 It is the Bank’s policy that Borrowers (including beneficiaries of Bank loans), as well as Bidders, Suppliers, and Contractors, and their agents (whether declared or not), personnel, subcontractors, sub-consultants, service providers and suppliers under Bank-financed contracts, observe the highest standard of ethics during the procurement and execution of such contracts. In pursuance of this policy, the Bank:

(a) defines, for the purposes of this provision, the terms set forth below as follows:

(i) “corrupt practice” means the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of a public official in the procurement process or in contract execution;

(ii) “fraudulent practice” means a misrepresentation or omission of facts in order to influence a procurement process or the execution of a contract;

(iii) “collusive practice” means a scheme or arrangement between two or more Bidders, with or without the knowledge of the borrower, designed to establish bid prices at artificial, non-competitive levels; and

(iv) “coercive practice” means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in the procurement process or affect the execution of a contract;

(v) “Obstructive practice” is

(aa) deliberately destroying, falsifying, altering or concealing of evidence material to the investigation or making false statements to investigators in order to materially impede a Bank investigation into allegations of a corrupt, fraudulent, coercive or collusive practice; and /or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation, or

(bb) acts intended to materially impede the exercise of the Bank’s inspection and audit rights provided for under sub – clause 34.1 (e) below.

8 In this context, any action taken by a bidder, supplier, contractor, or any of its personnel, agents, subcontractors, sub-consultants, service providers, suppliers and/or their employees to influence the procurement process or contract execution for undue advantage is improper.

9 “Another party” refers to a public official acting in relation to the procurement process or contract execution. In this context, “public official” includes World Bank staff and employees of other organizations taking or reviewing procurement decisions.

10 “Party” refers to a public official; the terms “benefit” and “obligation” relate to the procurement process or contract execution; and the “act or omission” is intended to influence the procurement process or contract execution.

11 “Parties” refers to participants in the procurement process (including public officials) attempting to establish bid prices at artificial, non-competitive levels.

12 “Party” refers to a participant in the procurement process or contract execution.
(b) will reject a proposal for award if it determines that the Bidder recommended for award has, directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for the Contract in question;

(c) will cancel the portion of the loan allocated to a contract if it determines at any time that representatives of the Borrower or of a beneficiary of the loan engaged in corrupt, fraudulent, collusive or coercive practices during the procurement or the execution of that contract, without the Borrower having taken timely and appropriate action satisfactory to the Bank to address such practices when they occur;

(d) will sanction a firm or an individual, at any time, in accordance with prevailing Bank’s sanctions procedures\(^{13}\), including by publically declaring such firm or individual ineligible, either indefinitely or for a stated period of time, (i) to be awarded a Bank-financed contract; and (ii) to be a nominated\(^{14}\) subcontractor, consultant, manufacturer or supplier, or service provider of and otherwise eligible firm being awarded a Bank-financed contract; and

(e) will have the right to require that a provision be included in Bidding Documents and in contracts financed by a Bank loan, requiring Bidders, Suppliers, and Contractors and their sub-contractors to permit the Bank to inspect their accounts and records and other documents relating to the bid submission and contract performance and to have them audited by auditors appointed by the Bank.

34.2 Furthermore, Bidders shall be aware of the provision stated in sub-clause 24.1 (c) of the General Conditions of Contract.

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\(^{13}\) A firm or an individual may be declared ineligible to be awarded a Bank-financed contract upon completion of the Bank’s sanctions proceedings as per its sanctions procedures, including inter alia: (i) temporary suspension in connection with an ongoing sanctions proceeding; (ii) cross-debarment as agreed with other International Financial Institutions, including Multilateral Development Banks; and (iii) the World Bank Group corporate administrative procurement sanctions procedures for fraud and corruption.

\(^{14}\) A nominated subcontractor, consultant, manufacturer or supplier, or service provider (different names are used depending on the particular bidding document) is one which either has been: (i) included by the bidder in its pre-qualification application or bid because it brings specific and critical experience and know-how that are accounted for in the evaluation of the bidder’s pre-qualification application or the bid; or (ii) appointed by the Borrower.
SECTION IV: SPECIAL CONDITIONS OF CONTRACT
### SECTION IV: SPECIAL CONDITIONS OF CONTRACT

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Special Conditions of Contract

The following Special Conditions of Contract shall supplement the General Conditions of Contract. Whenever there is a conflict, the provisions herein shall prevail over those in the General Conditions of Contract. The corresponding clause number of the General Conditions is indicated in parentheses.

1. Definitions (GCC Clause 1)

   (a) The Purchaser is **Director, Institute of Engineering & Technology, Lucknow**
   (b) The Supplier is : ........................................

2. Country of Origin (GCC Clause 3)

   All countries and territories as indicated in Section XIV of the bidding documents, “Eligibility for the Provisions of Goods, Works, and Services in Bank-Financed Procurement”.

3. Performance Security (GCC Clause 7)

   3.1 Within 21 days after the Supplier’s receipt of Notification of Award, the Supplier shall furnish Performance Security to the Purchaser for an amount of 5% of the contract value, valid upto 60 days after the date of completion of performance obligations including warranty obligations.

   In the event of any correction of defects or replacement of defective material during the warranty period, the warranty for the corrected/replaced material shall be extended to a further period of 12 months and the Performance Bank Guarantee for proportionate value shall be extended 60 days over and above the extended warranty period.

   3.2 Substitute Clause 7.3 (b) of the GCC by the following:

   A demand draft drawn in favour of **Director, Institute of Engineering & Technology, Lucknow [Purchaser]**.

   3.3 Substitute Clause 7.4 of the GCC by the following:

   The Performance Security will be discharged by the Purchaser and returned to the Supplier not later than 60 days following the date of completion of the Supplier’s performance obligations, including the warranty obligation, under the contract.

   3.4 Add as Clause 7.5 to the GCC the following:

   In the event of any contract amendment, the Supplier shall, within 21 days of receipt of such amendment, furnish the amendment to the Performance Security, rendering the same valid for the duration of the Contract, as amended for 60 days after the completion of performance obligations including warranty obligations.

4. Inspection and Tests (GCC Clause 8)

   The following inspection procedures and tests are required by the Purchaser:

   (i) The inspection of the Goods shall be carried out to check whether the Goods are in conformity with the technical specifications attached to the contract and shall be in line with the inspection/test procedures laid down in the Technical Specifications and the General Conditions of contract. Following broad test procedure will generally be followed for inspection and testing of machine.

   - The supplier will dispatch the goods to the ultimate consignee after internal inspection testing along with the supplier's inspection report and manufacturer's warranty certificate.
   - The purchase will test the equipment after completion of the installation and commissioning at the site of the installation.
   - For site preparation, the supplier should furnish all details to the purchaser sufficiently in advance so as to get the works completed before receipt of the equipment.
   - Complete items/ accessories as specified in Section V should be supplied, installed and commissioned properly by the supplier prior to commencement of performance test.

E-1 33 NCB
(ii) The acceptance test will be conducted by the purchaser/their consultant or any other person nominated by the purchaser, at its option. There shall not be any additional charges for carrying out acceptance tests. The supplier shall maintain necessary log in respect of the results of the tests to establish to the entire satisfaction of the purchaser, the successful completion of the test specified.

(iii) In the event of the equipments failing to pass the acceptance test, a period not exceeding four weeks will be given to rectify the defects and clear the acceptance test, failing which the purchaser reserves the rights to get the equipment replaced by the supplier at no extra cost to the purchaser.

5. Packing (GCC Clause 9)
Add as Clause 9.3 of the GCC the following:

Packing Instructions : The Supplier will be required to make separate packages for each Consignee. Each package will be marked on three sides with proper paint/indelible ink, the following:


6. Delivery and Documents (GCC Clause 10)
Upon delivery of the Goods, the supplier shall notify the purchaser and the insurance company by cable/telex/fax the full details of the shipment including contract number, railway receipt number and date, description of goods, quantity, name of the consignee etc. The supplier shall mail the following documents to the purchaser with a copy to the insurance company:

(i) 4 Copies of the Supplier invoice showing contract number, goods' description, quantity, unit price, total amount;

(ii) Railway receipt/acknowledgment of receipt of goods from the consignee(s);

(iii) 4 Copies of packing list identifying the contents of each package;

(iv) Insurance Certificate ;

(v) Manufacturer's/Supplier's warranty certificate;

(vi) Inspection Certificate issued by the nominated inspection agency, and the Supplier's factory inspection report; and

(vii) Certificate of Origin.

The above documents shall be received by the Purchaser before arrival of the Goods (except where the Goods have been delivered directly to the Consignee with all documents) and, if not received, the Supplier will be responsible for any consequent expenses.

7. Insurance (GCC Clause 11)
For delivery of goods at site, the insurance shall be obtained by the Supplier in an amount equal to 110% of the value of the goods from "warehouse to warehouse" (final destinations) on "All Risks" basis including War Risks and Strikes.

8. Incidental Services (GCC Clause 13)
The following services covered under Clause 13 shall be furnished and the cost shall be included in the contract price:

a. Performance of the onsite assembly, commissioning and start-up of the equipment.

b. Furnishing the detailed operation and maintenance manuals for each items of the supply at each location.

c. Training the purchaser personnel at the suppliers office or other facility, in the installation and operation of the equipment.
d. Maintenance and repair of the equipment at each location during the warranty period including supply of all spares. This shall not relieve the supplier of any warranty obligation under this contract.

e. Maintenance and/or repairs of the supplied goods for a period of three years after the end of warranty period. The bidder should indicate the spares and their costs, if any, which are not indicated in the maintenance contracts.

9. **Spare Parts (GCC Clause 14)**

Add as Clause 14.2 to the GCC the following:

Supplier shall carry sufficient inventories to assure ex-stock supply of consumable spares for the Goods, such as gaskets, plugs, washers, belts etc. Other spare parts and components shall be supplied as promptly as possible but in any case within six months of placement of order.

10. **Warranty (GCC Clause 15)**

(i) G.C.C. Clause 15.2:

In partial modification of the provisions, the warranty period shall be ..... hours of operation or 36 months from date of acceptance of Goods or ..... months from the dates of Shipment, whichever occurs earlier. The Supplier shall, in addition, comply with the performance and/or consumption guarantees specified under the contract. If for reasons attributable to the Supplier, these guarantees are not attained in whole or in part, the Supplier shall at its discretion either:

(a) make such changes, modifications, and/or additions to the Goods or any part thereof as may be necessary in order to attain the contractual guarantees specified in the Contract at its own cost and expense and to carry out further performance tests in accordance with SCC 4;

(ii) Substitute Clause 15.4 of the GCC by the following:

“Upon receipt of such notice, the Supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, free of cost at the ultimate destination. The Supplier shall take over the replaced parts/goods at the time of their replacement. No claim whatsoever, shall lie on the Purchaser for the replaced parts/goods thereafter.

In the event of any correction of defects or replacement of defective material during the warranty period, the warranty for the corrected/replaced material shall be extended to a further period of 12 months.”

(iii) GCC Clauses 15.4 and 15.5:

The period for correction of defects in the warranty period is 20 days.

11. **Payment (GCC Clause 16)**

Payment for Goods and Services shall be made in Indian Rupees as follows:

(i) **Advance Payment:** No advance payment.

(ii) **On Delivery:** Eighty percent of the contract price shall be paid on receipt of Goods and upon submission of the documents specified in SCC Clause 6 above; and

(iii) **On Final Acceptance:** The remaining twenty percent of the Contract Price shall be paid to the supplier within 30 days after the date of the acceptance certificate issued by the Purchaser’s representative for the respective delivery.
12. Prices (GCC Clause 17)

17.1 Prices payable to the supplier as stated in the contract shall be firm during the performance of the contract.

13. Sub-contracts (GCC Clause 21)

Add at the end of GCC sub-clause 21.1 the following:

Sub-contract shall be only for bought-out items and sub-assemblies

14. Liquidated Damages (GCC Clause 23)

14.1 For delays:

GCC Clause 23.1 -- The applicable rate is 0.07% per week and the maximum deduction is 10% of the contract price.

15. Settlement of Disputes (Clause 28)

The dispute settlement mechanism to be applied pursuant to GCC Clause 28.2.2 shall be as follows:

(a) In case of Dispute or difference arising between the Purchaser and a domestic supplier relating to any matter arising out of or connected with this agreement, such disputes or difference shall be settled in accordance with the Arbitration and Conciliation Act, 1996. The arbitral tribunal shall consist of 3 arbitrators one each to be appointed by the Purchaser and the Supplier. The third Arbitrator shall be chosen by the two Arbitrators so appointed by the Parties and shall act as Presiding arbitrator. In case of failure of the two arbitrators appointed by the parties to reach upon a consensus within a period of 30 days from the appointment of the arbitrator appointed subsequently, the Presiding Arbitrator shall be appointed by the Indian Council of Arbitration.

(b) In the case of a dispute with a Foreign Supplier, the dispute shall be settled in accordance with provisions of UNCITRAL (United Nations Commission on International Trade Law) Arbitration Rules. The Arbitral Tribunal shall consist of three Arbitrators one each to be appointed by the Purchaser and the Supplier. The third Arbitrator shall be chosen by the two Arbitrators so appointed by the Parties, and shall act as presiding arbitrator. In case of failure of the two arbitrators appointed by the parties to reach upon a consensus within a period of 30 days from the appointment of the arbitrator appointed subsequently, the Presiding Arbitrator shall be appointed by the Indian Council of Arbitration.

(c) If one of the parties fails to appoint its arbitrator in pursuance of sub-clause (a) and (b) above, within 30 days after receipt of the notice of the appointment of its arbitrator by the other party, then the Indian Council of Arbitration both in cases of the Foreign supplier as well as Indian supplier, shall appoint the arbitrator. A certified copy of the order of the Indian Council of Arbitration making such an appointment shall be furnished to each of the parties.

(d) Arbitration proceedings shall be held at Lucknow India, and the language of the arbitration proceedings and that of all documents and communications between the parties shall be English.

(e) The decision of the majority of arbitrators shall be final and binding upon both parties. The cost and expenses of Arbitration proceedings will be paid as determined by the arbitral tribunal. However, the expenses incurred by each party in connection with the preparation, presentation etc. of its proceedings as also the fees and expenses paid to the arbitrator appointed by such party or on its behalf shall be borne by each party itself.

(f) Where the value of the contract is Rs. 10 million and below, the disputes or differences arising shall be referred to the Sole Arbitrator. The Sole Arbitrator should be appointed by agreement between the parties; failing such agreement, by the appointing authority namely the Indian Council of Arbitration.

16. Notices (Clause 32)
For the purpose of all notices, the following shall be the address of the Purchaser and Supplier.

**Purchaser:** The Director, 
Director, Institute of Engineering & Technology,  
Sitapur Road, Lucknow, UP 226021

Supplier: (To be filled in at the time of Contract signature)

............................................
............................................
............................................
............................................

17. **Supplier shall regularly intimate progress of supply, in writing, to the Purchaser as under:**

- Quantity offered for inspection and date;
- Quantity accepted/rejected by inspecting agency and date;
- Quantity despatched/delivered to consignees and date;
- Quantity where incidental services have been satisfactorily completed with date;
- Quantity where rectification/repair/replacement effected/completed on receipt of any communication from consignee/Purchaser with date
- Date of completion of entire Contract including incidental services, if any; and
- Date of receipt of entire payments under the Contract  
(in case of stage-wise inspection, details required may also be specified).
# SCHEDULE OF REQUIREMENTS

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<th>Quantity</th>
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<th>Bid Security In Rupees</th>
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<tr>
<td>Educational ERP for Comprehensive Institute Management solution</td>
<td></td>
<td>1 job (on turnkey basis)</td>
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<td>66,000.00</td>
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SECTION VI: TECHNICAL SPECIFICATIONS
SECTION VI - TECHNICAL SPECIFICATIONS

1.0 SCOPE OF WORK:

1.1 Online Registration of Student’s with Profile Update facility:

The Students registration for all semesters will be done online on the website of Institute of Engineering & Technology before every Examination (Odd and Even). The Students will be required to register through following methodology:

- After Counseling the student comes to the Institute along with the letter received for Admission during the time of counseling.
- At the Institute the Student will be required to fill a basic Registration Form which will have some basic details of the student along with photograph and signature.
- The student will submit the Registration Form in the Institute and will get a receipt against the Form submitted.
- The receipt will have a Registration Form no. printed on it.
- Now when all the Registration Forms have been received by the Institute, they will get the basic data entered online by their staff through the Software Application developed. This data will also include the Students email ID, Date of birth and Registration Form No.
- Once the basic details have been entered online a mail will be sent automatically to the students e-mail ID with a link to the website for the verification and making payment.
- The student will login into his email and click on the link where he will be required to enter his/her Registration Form No. along with his/her date of birth. The System will authenticate the data with master database and will display the information (whatever available) in read only format.
- The other information which is required to be taken from the student will have blank text boxes/selection drop downs for the student to fill/select.
- Once the student has finished filling the form, he/she will be given the option of making payment for Exam Fee. There will be two options – One through Internet Banking of a particular bank and other shall be through a Challan.
- For Internet Banking option, student can select this mode and will be automatically transferred to bank’s website where the student shall enter the username and password provided by the Bank and finish the Transaction. The transaction automatically gets confirmed when payment is made and database gets updated. Student can print Fee receipt thereafter.
- For other option through Challan System, student will be required to print the challan which will have three sections – one for Student, one for Institute and one for Bank. Student will be required to go to the Bank and deposit the amount in cash. The bank shall allot a Journal Number to the student.
• Student will be required to fill that Journal Number on the Student Registration Interface through its login. The transaction will then be reconciled from Bank by tallying the Journal number.

• Once registered after making the payment, the student will be authenticated by the Institute and Student’s e-mail ID will form the username and auto-generated password shall be sent on this e-mail ID for the student to login in future.

• The students can view their records and will also have the facility for updating their records from time to time apart from the basic details entered by the Institute.

• The student will be given permission to change his password to keep it secret.

• The student registration form will include the following:
  - Candidate’s Name
  - Roll No.
  - Photograph
  - Father’s Name
  - Mother’s Name
  - Date of Birth
  - Gender
  - Place of Birth
  - Category
  - Sub-Category
  - Religion
  - Nationality
  - Domicile
  - E-mail ID
  - Mobile No
  - Address
    - Correspondence
    - Permanent
      - Local Guardian Detail
      - Parent Details
      - Parent’s Mobile Number
      - Educational Qualification
      - Extra Curricular Achievements
      - Health Details
Various reports will be available through the Application like:

- Students Report Course-wise.
- Year wise Student Report
- Category wise report
- Students Report as per their Personal Interests.
- Various other query based reports.

Subject Master will be created with facility to modify the master at Admin Level. This facility will enable the Admin to Add, Delete or Modify any record in the Subject Master.

Thereafter, this module will also be used for selection of elective subjects. This will be done by the student itself through the login provided.

Time frames will be allotted for each activity and will be communicated to students through notices and message displayed in Institute Notice board and on website.

1.2 Fee Management System:

A Module will be developed to enable student to deposit Tuition fee through Online System. The process of depositing the fee shall be as follows:

- Student will be required to login into his/her interface and select the Semester for which fee has to be deposited. The fee will get automatically calculated with break up depending upon the Branch and facilities taken by the student.
- Student then can pay the amount either through Internet banking or Challan System explained above for Examination Fee.
- Student will have to enter the details of the Journal Number after depositing the fee in case he/she has opted for Challan System.
- Student will be able to get the previous history of fee deposited through the online system.

- Fee Module will have following interfaces:
  - Fee Master with details.
  - Submission of Fees under different heads.
  - Concessions/Waivers as per category
  - Balance Fee Payment.
  - Generation of Fee Receipts.
1.3 **Faculty Registration Module with Login Creation:**
The Administrator will create the Login for all the HODs of all the Departments. The HOD will have the permission of creating Faculty for their Department. All the students academic data will be uploading by the Faculty through their login.

A module will be developed through which the Faculty members will be able to upload the following data of the students in the application:

- Attendance (Explained in next Module)
- Assignment
- **Class Test, Practical Sessional/Exam and GP Marks** :
  - Application will have provision for uploading of Class Test Marks (CT1, CT2 and CT3). The teachers will be printing the blank award sheet with student roll number & name and will fill the marks in them manually. Later the teachers will enter it into the system through their login. The marks will be entered by the respective teachers on the Institute LAN with necessary security features built-in the application. Monitoring reports will be available in HoD Logins to monitor and make sure that records are filled for all the students.
  - Sessional Generation
    - Daily Attendance, Class Test and Assignments will be entered by the Faculty on the website, as explained above. This Module will help in the automatic calculation of marks by calculating the weightage. The marks will be automatically calculated and displayed to the faculty. The faculty will authenticate the same and submit it. Faculty will be required to take a printout of the same and sign it before submitting it to the HoD.

The teachers will also have the facility to edit / delete the data before a particular date and time as per the time frame set by the Administrator.

1.4 **Attendance & Lecture Management System** :
An application is required which will run on Local LAN in IET. The Application will have two sub-modules which are stated below:

**Attendance Module** :
In this module attendance of students will be recorded for different lectures and for different days. The attendance will be submitted by faculty members at different levels. The attendance will be submitted course and subject wise with semester. The attendance once submitted cannot be edited by any normal user. It can be edited by the Master Administrator. The database will also contain other relevant data of the student like Father's name, Address, etc.
The Module will also have facility which will allow the HOD's to mark the Medical Leave (ML) for the students. Once the ML has been marked for a student for a particular period, whenever the Faculty adds the attendance for that student for that particular period he will be shown that the student is in ML and will not need to mark attendance for that student. This will ease the problem faced by the management in the final calculation of the attendance of students.

Lecture Module:

This module will consist of entry screens where the faculty will enter their daily time table. This will enable others on LAN to view the Time table of any faculty. If there is any change in Time Table, it should be posted in the Application immediately. The rescheduling of the Time Table can also be done. Various reports will be available from the system at all levels.

The reports at various levels from the above two systems will be as follows:

- **For Faculty Member**: Viewing/printing attendance on the following basis:
  a) Daily Basis
  b) Cumulative up to some date
  c) Monthly basis

- **For Head of Department**: Viewing/printing attendance on the following basis for each faculty member and for all faculty members teaching students of respective department:
  a) Daily Basis
  b) Cumulative up to some date
  c) Monthly Basis

- **For Dean Academic Affairs**: Provision for viewing / printing attendance on the following basis for each faculty member and for all faculty members of any department:
  a) Daily Basis
  b) Cumulative up to some date
  c) Monthly basis

There will be provision for automatic generation of warning messages:

a) For students not attending classes for three or more consecutive days in the Institute, department wise consolidated list.

b) For students attending less than 75% classes in a month or up to some date subject wise and cumulatively for all subjects studied by student in a semester as per their addresses available.
• For Director: Provision for viewing / printing attendance on the following basis for each faculty member and for all faculty members of any department:
  a) Daily Basis
  b) Cumulative up to some date
  c) Monthly basis

A list of Students who are not permitted for exams as per the norms of GBTU for attendance, will be generated automatically from the module. This report will be generated in a particular format once all the attendance is posted by the faculty.

1.5 Students Web Interface with SMS facility:

A Module will be developed which will run on the website of IET. This module will have link to the local database through a leased connectivity to be provided by the Institute. This module will connect to the local server which is connected the main Institute Examination Server.

The module will have the student login through which student’s can view various details related to them like Attendance, Marks, Results, Announcements, etc. The students can only view the data and will not be able to edit any data through their login.

An Application Module will be developed for sending SMS to Students & Parents. There will be provision for sending the SMS to a single person/group of persons/everyone.

SMS Module features are:
• SMS can be sent for Reminders, Alerts, Seasons Greetings, Notifications Warnings etc.
• Alert SMS for short attendance to parents
• Support all National Mobile service providers.
• The phone number of Students / Parents will be picked automatically from the Database.
• Sent messages can be saved and viewed by the administrator.
• Extremely simple, convenient and easy to use and no technical skills required to operate the software.
• No additional Hardware Required
• Improves Branding as the Message is sent using a Sender ID specified by you.
1.6 Submission of End Semester Examination Theory Marks & Result Processing with Printing Module for printing various documents:

A Module will be designed for submission of end semester examination Theory Marks through a web based application running on LAN of IET. This will be done in Institute’s secured premises on secluded LAN of five to six computers with a server.

The methodology to be followed is as follows:

- Coding will be done for the copies. Codes will be generated through an algorithm and generated codes will be printed on a sticker sheet in pairs. They will be pasted on the answer copies and answer copies flap bearing student’s name and roll number will be taken off. Thereafter copies will be recognized only through codes.

- After evaluation and submission of marks in the Web Based Application, through codes, first list will be generated and thereafter students will be allowed to see their copies.

- The entry of Exam Marks will be done through Evaluator Login created by Controller of Examination for this purpose only. After every exam, these logins will become null and void. Everytime new logins will have to be created.

- If any change in marks is there after student’s screening of copies, it will be done only through COE login. Once this process is completed, second and final list will be generated. The application will be guided with all security features to check unauthorized entry or modifications.

- Examination marks will be stored in database on Institute’s Server which will be protected from unauthorized access both through application or physical access.

- Sessional marks are already generated and authenticated by the Faculty are also present in the Institute’s server.

- Module for Compilation of marks for Sessional, Practical and Theory Exam for result processing will be developed as per the Ordinance & Institute/University rules.

- COE also reviews the monitoring report to ensure that all sessionals and Exam marks are submitted. In case of any incomplete entry, the concerned faculty shall be directed to complete it.

- Result processing will be done through following steps in accordance with the ordinance (to be provided by the Institute):
  - Data Correction (if any)
  - Generation of Tabulation Data
  - Processing of Data
  - Data Transfer from previous years
  - Division Generation

- Final database of results will be prepared and will be uploaded on the Institute’s website.

- Reports will be available at each step and can be printed to keep hard copy as record. Signed hard copies from teachers & other users will be required for record purpose.
• Analysis reports will be developed like average percentage of marks obtained subject-wise, semester-wise, absent students report, total no. of students appeared, subject wise students count, etc.
• User & their access limits will be as per the Institute requirement.

**Printing of Documents :**

Design and Development of Printing Module for printing of various documents like :

- Printing of Marks on pre-printed design of the mark sheets.
- Module for generation of Tabulation Registers will also be developed & used for printing Tabulation Registers.
- Printing of Provisional Certificates.
- Printing of Provisional Degrees on pre-printed degree stationery.

Reports will be available at each step and can be printed to keep hard copy as record. Signed hard copies from teachers & other users will be required for record purpose.

**1.7 Financial Accounting :**

- Generation of all the relevant statements like Trial Balance, P/LA/c, Balance Sheet.
- Age-wise analysis of debtors and advances.
- Ageing analysis of Receivables & other Advances on user-defined period.
- IDS certificate and reports.
- Debit / Credit Note/Advice printing.
- Pending approved bills information.
- Information of account code/group wise expenditure.
- Facilitate centralized mentoring of advance adjustments at fields.

**Students Fee Management including**

- Fee Refund
- Fee Transfer
- Fee related various reports

**Budget Monitoring**

i. Budget estimation & preparation of Annual Budget.
ii. Budget allocation & budget sanction to various heads.
iii. Reallocations, Re-appropriation and Revision of Funds.
iv. Maintenance of Funds available with the institute.
v. Monthly Expenditure under various heads.
vi. Monitoring of Expenses in respective heads with projections.
1.8 Fixed Asset Management & Maintenance :
- Addition of Fixed Assets.
- Depreciation Calculation.
- Fixed Assets Register.
- Allocation/Reallocation of fixed Assets.
- Asset Transfer.
- AMC and Insurance details.
- Process of conversion of ‘expenditure on capital works to asset’.
- Various Fixed Asset reports.
- Supplier Management
- Stock Management, Single, Multiple Concurrent Stock Handling
- Annual Stock Taking Process
- Item Issue-Return Process
- Real Time Item Issue Request
- Real Time Item Issue Request Approval
- Automatic Stock Updating
- Concurrent Multiple Store Request Handling
- Monitoring Item to Department/Individual
- GRN/Rejection Note Handling
- Real Time Item Request Monitoring
- Cost Center wise Expenditure
- Inventory usage pattern by Employees
- Top 'n' Items consumed in Inventory

1.9 Purchase, Stores & Inventory :
- Raising of Indents and approval by competent authority.
- Placing of enquiries to various suppliers.
- Entry of Quotations against Enquiries raised.
- Comparative Statement.
- Purchase Order through approved, Rate Contract, Repeat Order with provision for blanket Purchase Order and Approval.
- Amendment & approval of Purchase Order amendments.
- Material Inspection and Goods Receipt.
- Purchase Return.
- Issue Voucher and Material Return of issued items.
- Material Transfer In/Out to other stores/locations.
- Physical Stock Verification and Adjustment voucher.
- Work Order for repair of Items.
- Store valuation on Weighted Average methodology.
- **Various Purchase and Inventory Reports.**
1.10 Gate Pass and Security System:
Proposed system will computerised the process of Issuing of Gate Pass. A person wishing to enter IET Campus has to first get a note from the concerned office. The note is send from the office to the Gate Pass office. The entry of the visitor information will be done into computer and the pass will be printed on the pre-printed stationery on the printer attached. The photograph of the visitor will also be captured using webcam and will also be printed on the pass. The pass will be printed in two copies.

System will have the facility to create Security Gate Passes. Security will be recording the details of pass issued, issued name, person to meet, incoming and outgoing date and time, Gate pass number, Gate number, vehicle number and issued security name.

The computers present in all gate pass offices will be networked. Once a pass is issued, the information comes into the database. Various reports can also be generated based on the data entered.

Features & Reports:
- Capture photograph of all visitors with web camera directly into system
- List of visitors for the day
- Department wise listing, like visitor visited which department
- Employee wise listing, like visitor visited which employee
- Purse wise listing, like for which purpose the visitor came
- Company wise listing, which company visited the institute
- No. of visitors present now in the premises

1.11 Hostel and Mess Management:
Hostel and Mess module will provide a full featured system to manage the entire residential facility in the institute. This module will keep the updated records of student’s allocated room, meal, transfer room and other facilities. It will give a clear idea of the hostel and room state and allows easy supervision of hostel maintenance.

- Manage hostel details: Hostel Module will have the facility to create multiple Hostel Blocks, Rooms, Capacity and Type (Girl/Boy).
- Hostel room management: It will allow user to create description and room number for all hostels. User can edit these details also. This is provided with well designed and user friendly interface. In case like room is under maintenance or under construction or not in condition to allocate a student then room out of order facility is also provided to check room’s availability.
• Room allocation and Leave: Room allocation is a core part of hostel module. A room will be allocated to a student and an ID will be generated for it. System will keep track of all room history and student history. In the case student wants to transfer the room, Room Transfer facility is also provided. At last when student left the room its detail like Left date will also saved.

• Manage mess details: Mess detail like mess code and capacity will be saved. A mess is allocated to a particular hostel.

• Inventory management of mess: This module keeps track of all the transactions related to mess.

• Report generation: Report generation is also provided to view summarized detail regarding to hostel and mess. It includes:
  o Mess Inventory report.
  o Mess Inventory deport by date.

• Data upload by excel file: This feature is added for fast execution of data upload in system. User can easily upload data to system by upload excel files.

Features :
• Graphical representation of hostel while allocating rooms to students.
• Easy identification of room under one defined category.
• Well-classified room types on the basis of the available facilities.
• Download and uploading of excel sheet for information concerning hostel.
• Hostel fee is well managed and integrated with student fee system

1.12 Grievances Monitoring System :
An application will be developed which will help Faculty, Staff, Parents and Students to post their grievances / complaints on the website. Immediately after lodging the complaint the user will receive a unique ID. The complaint can later be traced through this unique ID. The Admin will get a list of complaints allotted to them, listed datewise in his interface. He can post replies to those complaints for closing the complaints, mark complain as closed, can print those complaints. By default the customer will see the status ‘Under Process’ till the complaint is not marked ‘Closed’ or status is posted.

1.13 Revamping of Institute Website with Hosting :
The website will be based on a Web Content Management System. Facility to update content by multiple users from anywhere through browser based administrative module using WYSIWIG editing tools allowing non-technical users to create and edit content.
• Separation of Design and Content : content to be stored in the database and designed to be controlled by the use of cascading style sheet (CSS). Separate CSS for use with Internet Browsers and Mobile Browsers.
• The WCMS shall have the ability to expand a single implementation (one installation on one server) across multiple domains, depending on the server’s settings.
• The WCMS software shall be able to include plug-ins or modules that can be easily installed to extend the site's functionality.

• WCMS system should support user Groups, allowing the administrator to control how registered users interact with the site. A page on the site can be restricted to one or more groups.

• The WCMS site shall be able to create microsites/web portals within a main site as well.

• WCMS software shall act as a Collaboration platform allowing content to be retrieved and worked on by one or many authorized users. Changes can be tracked and authorized for publication or ignored reverting to old versions. It shall allow multiple users to modify (or comment) a page at the same time in a collaboration session.

• Automated templates shall be provided which are customizable.

• WCMS should allow administrator to set up rules for workflow management, guiding content managers through a series of steps required for each of their tasks.

• Admin section must be protected by username and password and using salted MD5 encryption. At database level password should be stored in encrypted format. After consecutive wrong attempts the password should be sent to administrator through email.

• The Website shall facilitate online payments/payment gateways (through Direct Debit or Debit and Credit Cards of multiple Banks) through the Portal. Provide interface and access to the external payment gateway for enabling the online payment services. Payment Gateway services should provide complete audit functionality for tracking and monitoring/reconciling the financial transactions taking place through IET. In case of unsuccessful transactions the Payment gateway should be able to refund the amount to the calling account.

• The Bidder will provide an operational guarantee on the WCMS designed and also provide support for at least 5 years after the launch of our website so that modification can be made by vendor, if University finds that WCMS is not fulfilling our needs or if further improvements are required. All troubleshooting required would be the responsibility of the Bidder.

• Email Features: Unlimited POP3 Email Accounts with SMTP, Web Mail Access, Fail safe email service, facility to receive email to phone via IMAP Support, preventing spam with Spam Assassin, unlimited Auto responders, Mail Forwards, Email Aliases, Mailing Lists etc.

• Each link created by admin should specify the title of page and admin should have provision for entering date by which the link may expire. The default shall never expire.

• Dynamic News/Events/Notification Management System: Facility to manage Departmental News/Events/Notification through an administrative control panel. Administrator can upload pictures to their events. Also can add Caption to the pictures, facility to search news via a strong search engine, Facility to manage news/event write-up/contents by multiple users from anywhere through browser based administrative module using a WYSIWIG editor.
• Dynamic Photo gallery/Video Management System: Facility to manage photo gallery via an administrative control panel, facility to create photo gallery category dynamically, i.e. add/edit/delete photo gallery categories, facility to upload new pictures to these categories along with caption, facility to manage pictures and caption.

• Approval process: Ability to create a new page with formatted content, send it for approval and publish it on the site after approval.

• User Management: Ability to create users, centres, students, Faculty/Department and define permissions for approval within a section.

• Database Management: Ability to create new database and user interface to display dynamic content from the database.

• Menu Management: Ability to add, move, delete, modify menus on the site.

• Multi-lingual content: Ability to create content in multiple languages. It is expected that the basic site will be in English and Hindi. If content is not translated, the link should show English content by default. Ability to add more languages in future.

• Control Panel Features
  - Latest cPanel Control Panel
  - Website statistics AWStats, Webalizer Raw Log Manager Referrer and Error Logs
  - Portals Forums Counters Form mail
  - Password Protected Directories and Custom Error Pages
  - Web Based File Manager Hotlink Protection,
  - IP Deny Manager, Redirect URL

• Security:
The website should allow secured socket layer. The Web Server should be Security Audited by Cert-in empanelled auditors.

• Maintenance of the Website and De-bugging.
  Vendor has to do the maintenance of the Website for a period of one year from the date of Commissioning of the website, which will include de-bugging of the website on their own as well as when reported. This maintenance will be considered part of the implementation process. On successful completion of the one year period, the Vendor may be awarded the Annual Maintenance Contract for the website on payment basis, for which, the Vendor is expected to quote the rates separately in the Financial Bid.

• Scalability:
The website shall be capable of incorporating the ERP (shortly to be implemented in IET) generated data from the ERP server through scaling / expansion.

• Access to Visually Impaired:
The contents of the website should be readable using any Screen access Reader Software to the Visually Impaired users.
• **Training:**
  Extensive training should be undertaken for users at IET to handle web content related to their Department/Faculty etc. Additionally a separate training should be done for web administrators.

• **Documentation:**
  Complete documentation on the WCMS web site- User Manual and Technical Manual has to be provided.

### 1.14 Hosting - Web Server Specification:
Semi-dedicated Web Server with MSSQL RDBMS and Windows 2008 OS (As per the features given below) with 20 GB web space:

- Windows Server 2008 (Standard Edition)
- MS SQL Server 2008 (Standard)
- Crystal Reporting Components
- .Net Frame Work Version 3.0,3.5,4.0
- PHP support
- My SQL Database
- Right to login in the Server through Terminal
- Right to install components in the server as and when required to run the application
- Unicode Support components
- Minimum Storage Space of 20 GB with RAID 5 Level
- Auto Daily Backup Facility for Data and Software Application

### 1.15 Alumni Module:

#### Registration & Search:
A Registration Module will be developed where the Alumni can register themselves. The registered data will be stored in the database. The visitors can also search for registered alumni through a search module which will search on the basis of parameters selected. The Alumni applying for registration will be verified by the Administrator.

#### Admin Section:
This section will be secured through a username and password. The admin section will scrutinize all incoming registrations for their genuineness and payment verification. Once found to be eligible, the registration will be marked as valid. The same will start displaying on the website. Listing of Active and Inactive registrations will be available.
1.16 **Personnel Information System (For Teaching & Non Teaching Staff):**
A web based application is proposed which will take care of Establishment Section of the Institute. Following Masters and Transaction forms shall be developed:

**Master Entry:**
The master entry consists the following entry forms, these form work like a global form that can be used by other module of software according to the requirement:
- District Master
- Designation Master
- Leave Master
- Leave Transfer
- Employee Master (Personal Details)
- Scale Master

**Detail Entry:**
Detail entry contains some forms, which is updated time to time as per requirement. These forms take some data from master entries.

These forms are as follows:
- Personal Details
- Academic Details
- Posting Detail
- Leave Detail
- Salary Detail
- Enquiry & Punishment Detail
- Promotion Detail
- Deputation Details
- Character Detail
- Health Details

**Reports:**

i. **General Reports:**

- According To Qualification
- According To Scale
- According To Employee Name
- According To Marital Status
- Total Number Of Joining in a Year
- Category Wise Reports :
  (i) According to Reservation and Sub Category
  (ii) According to Reservation Category
  (iii) According to Sub Category
• According to Designation
• According to Date Of Birth
• List of Retired Employees
• According To Religion
• According To Gender
• List of Expired Employees
• According To Blood Group
• According To District
• According To Type Of Joining
• According To GPF Code

ii. Enquiry Reports:
• According To Employee Name
• According To Enquiry and Punishment Type
• Status of Proceeding.

iii. Posting Reports:
• According To Employee Name
• According To District
• According To Designation
• Previous postings

iv. Promotion Reports:
• According To Employee Name
• According To Designation
• According To First Selection Grade - Date Wise
• According To Second Selection Grade - Date Wise
• According To Third Selection Grade - Date Wise
• According To Fourth Selection Grade - Date Wise

v. Character Reports:
• According To Employee Name
• According To Designation

vi. Leave Reports:
• Leave Taken Information
• Balance Leave Information

vii. Scale Reports:
• Scale Detail Of Employee
1.17 Payroll Module:
This module will take care of generation of salary of all teaching & non teaching staff at end of each month. Necessary details will be posted for each employee like leave details, deductions, increments, bonus, etc. Salary will be generated thereafter. Salary Slip of each employee will be generated. A consolidated Salary register will also be available.

It will consists of mainly following:
- Employee Record (Integrated with PIS)
- Master Data
  - Head Account Code
  - Department Code
  - Pay Scale
  - Designation
  - Employee Type
  - Employment Type
  - DA rates
- Pay Roll System
  - Monthly Database Updation
  - Monthly Pay Calculation
  - Report Printing & Query
  - DA Arrear
  - Bonus
  - Yearly Statement
- Report Printing & Query
  - Print Main Pay Bills
  - Print Pay Slips
  - Summary Pay Reports
  - Schedules
  - Advises
  - Queries
  - Pay Scale Wise List
- DA Arrear
  - DA File Generation
  - DA File Updation
  - Print DA Arr. Bill
  - Schedule DA Arr. GPF
• Bonus
  o Bonus File Generation
  o Bonus File Updation
  o Print Bonus Bill
  o Schedule Bonus GPF
  o Print Yearly Statement

• Leave ledger

• Retirement Benefits

• Last Pay Certificate (in case of Transfers)

• Staff Loans and Advances

• Income Tax Computation, Form 16, etc.
SECTION VI-A: QUALIFICATION CRITERIA
(Referred to in Clause 13.3(b) of ITB)

1. The bidder should have adequate financial stability and status to meet the obligations under the Contract, for which they have to submit a copy of the audited Balance Sheets of the previous 3 financial years, with minimum turnover of Rs. 1.5 crore per annum in each of the previous 3 years in software, website development, digitization projects only.


3. The bidder must have a valid TIN Number, Service Tax Registration and Permanent Account Number (PAN). Copy of each certificate to be enclosed.

4. The bidder must have the experience of executing software projects on ASP.NET platform and SQL Server. The bidder must enclose order copies of at least 2 projects of similar nature.

5. The bidder should have an experience of at least 10 years in Website & Web Based Software Development & Implementation. (Enclose copy of Company Registration)

6. The bidder should have a local support office in Lucknow with at least 20 technical staff on rolls in the Lucknow Office only.
SECTION VII: BID FORM AND PRICE SCHEDULE
SECTION VII: BID FORM

Date: ........................................
Credit/Loan No: ...........................
IFB No: .................................

TO: (Name and address of purchaser)

Gentlemen and/or Ladies:

Having examined the Bidding Documents including Addenda Nos............ [insert numbers], the receipt of which is hereby duly acknowledged, we, the undersigned, offer to supply and deliver....................................................... (Description of Goods and Services) in conformity with the said bidding documents for the sum of .................... (Total bid amount in words and figures) or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this bid.

We undertake, if our bid is accepted, to deliver the goods in accordance with the delivery schedule specified in the Schedule of Requirements.

If our bid is accepted, we will obtain the guarantee of a bank in a sum equivalent to ...... percent of the Contract Price for the due performance of the Contract, in the form prescribed by the Purchaser.

We agree to abide by this bid for the Bid validity period specified in Clause 16.1 of the Bid Data Sheet and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Commissions or gratuities, if any, paid or to be paid by us to agents relating to this Bid, and to contract execution if we are awarded the contract, are listed below:

<table>
<thead>
<tr>
<th>Amount</th>
<th>Rupees</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name and address of agent</td>
<td>Purpose of Commission or gratuity</td>
</tr>
</tbody>
</table>

(if none, state “none”).

Until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely “Prevention of Corruption Act 1988”.

We hereby certify that we have taken steps to ensure that no person acting for us or on our behalf will engage in bribery.

We understand that you are not bound to accept the lowest or any bid you may receive.

We clarify/confirm that we comply with the eligibility requirements as per ITB Clause 2 of the bidding documents.

Dated this ....... day of .................... 19 ......

(signature) ...................................... (in the capacity of)

Duly authorized to sign Bid for and on behalf of

E-1 61 NCB
**PRICE BID**

(I) Charges for Design, Development, Implementation, Hosting, Operational training and Operational Support for a period of one year for Website and following Web Based Software Modules:

<table>
<thead>
<tr>
<th>Sr.</th>
<th>Particulars</th>
<th>Amount (Rs.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>I.1</td>
<td>Online Registration of Student's with Profile Updation Facility</td>
<td></td>
</tr>
<tr>
<td>I.2</td>
<td>Fee Management System</td>
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<tr>
<td>I.3</td>
<td>Faculty Registration Module with Login Creation</td>
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<tr>
<td>I.4</td>
<td>Attendance &amp; Lecture Management System</td>
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<tr>
<td>I.5</td>
<td>Students Web Interface with SMS Facility</td>
<td></td>
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<tr>
<td>I.6</td>
<td>Submission of End Semester Examination Theory Marks &amp; Result Processing with Printing Module for printing various documents</td>
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<tr>
<td>I.7</td>
<td>Financial Accounting &amp; Budget Monitoring</td>
<td></td>
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<tr>
<td>I.8</td>
<td>Fixed Asset Management &amp; Maintenance</td>
<td></td>
</tr>
<tr>
<td>I.9</td>
<td>Purchase, Stores &amp; Inventory</td>
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<tr>
<td>I.10</td>
<td>Gate Pass and Security System</td>
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<tr>
<td>I.11</td>
<td>Hostel and Mess Management</td>
<td></td>
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<tr>
<td>I.12</td>
<td>Grievance Monitoring System</td>
<td></td>
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<tr>
<td>I.13</td>
<td>Revamping of Institute Website with Hosting</td>
<td></td>
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<tr>
<td>I.14</td>
<td>Web Server Space of 20 GB for hosting of above software modules on Remote Web Server</td>
<td></td>
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<tr>
<td>I.15</td>
<td>Alumni Module</td>
<td></td>
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<tr>
<td>I.16</td>
<td>Personnel Information System (For Teaching &amp; Non Teaching Staff)</td>
<td></td>
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<tr>
<td>I.17</td>
<td>Payroll Module</td>
<td></td>
</tr>
</tbody>
</table>

Sub Total =
Taxes *(If applicable)* =
(A) TOTAL =

Name of Organisation:

Name of Authorized Person:

Seal:

Designation:

Date:

Place:
### (II) Annual Maintenance Charges for 2nd year and Onwards:

<table>
<thead>
<tr>
<th>Sr.</th>
<th>Particulars</th>
<th>Amount (Rs.)</th>
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</thead>
<tbody>
<tr>
<td>II.1</td>
<td>AMC for Online Registration of Student's with Profile Updation Facility</td>
<td></td>
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<tr>
<td>II.2</td>
<td>AMC for Fee Management System</td>
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<td>II.3</td>
<td>AMC for Faculty Registration Module with Login Creation</td>
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<tr>
<td>II.4</td>
<td>AMC for Attendance &amp; Lecture Management System</td>
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<td>AMC for Students Web Interface with SMS Facility</td>
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<td>II.6</td>
<td>AMC for Submission of End Semester Examination Theory Marks &amp; Result Processing with Printing Module for printing various documents</td>
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<td>AMC for Financial Accounting &amp; Budget Monitoring</td>
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<td>AMC for Institute Website with Hosting</td>
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<td>Web Server Space of 20 GB for hosting of above software modules on Remote Web Server</td>
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<td>II.15</td>
<td>AMC for Alumni Module</td>
<td></td>
</tr>
<tr>
<td>II.16</td>
<td>AMC for Personnel Information System (For Teaching &amp; Non Teaching Staff)</td>
<td></td>
</tr>
<tr>
<td>II.17</td>
<td>AMC for Payroll Module</td>
<td></td>
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<tr>
<td></td>
<td>Sub Total =</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Taxes (If applicable) =</td>
<td></td>
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<tr>
<td></td>
<td>(B) TOTAL =</td>
<td></td>
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</table>

**Total : (A+B)**

<table>
<thead>
<tr>
<th>Rs.</th>
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</table>

**Total Amount in Words :**

Name of Organisation :  
Name of Authorized Person :  
Seal :  
Designation :  
Date :  
Place :  

SECTION VIII: BID SECURITY FORM
SECTION VIII: BID SECURITY FORM

Whereas ................................1 (hereinafter called “the Bidder”) has submitted its bid dated ....................... (date of submission of bid) for the supply of ................................. (name and/or description of the goods) (hereinafter called “the Bid”).

KNOW ALL PEOPLE by these presents that WE .................. (name of bank) of ................... (name of country), having our registered office at .................. (address of bank) (hereinafter called “the Bank”), are bound unto ..................... (name of Purchaser) (hereinafter called “the Purchaser”) in the sum of ____________________ for which payment well and truly to be made to the said Purchaser, the Bank binds itself, its successors, and assigns by these presents. Sealed with the Common Seal of the said Bank this ___ day of _________ 20___.

THE CONDITIONS of this obligation are:

1. If the Bidder
   (a) withdraws its Bid during the period of bid validity specified by the Bidder on the Bid Form; or
   (b) does not accept the correction of errors in accordance with the ITB; or

2. If the Bidder, having been notified of the acceptance of its bid by the Purchaser during the period of bid validity:
   (a) fails or refuses to execute the Contract Form if required; or
   (b) fails or refuses to furnish the performance security, in accordance with the Instruction to Bidders;

we undertake to pay the Purchaser up to the above amount upon receipt of its first written demand, without the Purchaser having to substantiate its demand, provided that in its demand the Purchaser will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.

This guarantee will remain in force up to and including forty five (45) days after the period of the bid validity, and any demand in respect thereof should reach the Bank not later than the above date.

...................................
(Signature of the Bank)

|1 Name of Bidder
SECTION IX: CONTRACT FORM
SECTION IX: CONTRACT FORM

THIS AGREEMENT made the ........day of.................................., 20... Between .................................. (Name of purchaser) of .............. (Country of Purchaser) (hereinafter called "the Purchaser") of the one part and .......................................... (Name of Supplier) of .................................. (Country of Supplier) (hereinafter called "the Supplier") of the other part :

WHEREAS the Purchaser is desirous that certain Goods and ancillary services viz., .................................... (Brief Description of Goods and Services) and has accepted a bid by the Supplier for the supply of those goods and services in the sum of .............................. (Contract Price in Words and Figures) (hereinafter called "the Contract Price").

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.

2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz.:
   (a) the Bid Form and the Price Schedule submitted by the Bidder;
   (b) the Schedule of Requirements;
   (c) the Technical Specifications;
   (d) the General Conditions of Contract;
   (e) the Special Conditions of Contract; and
   (f) the Purchaser's Notification of Award.

3. In consideration of the payments to be made by the Purchaser to the Supplier as hereinafter mentioned, the Supplier hereby covenants with the Purchaser to provide the goods and services and to remedy defects therein in conformity in all respects with the provisions of the Contract.

4. The Purchaser hereby covenants to pay the Supplier in consideration of the provision of the goods and services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

Brief particulars of the goods and services which shall be supplied/provided by the Supplier are as under:

<table>
<thead>
<tr>
<th>SL. NO.</th>
<th>BRIEF DESCRIPTION OF GOODS &amp; SERVICES</th>
<th>QUANTITY TO BE SUPPLIED</th>
<th>UNIT PRICE</th>
<th>TOTAL PRICE</th>
<th>DELIVERY TERMS</th>
</tr>
</thead>
</table>

TOTAL VALUE:

DELIVERY SCHEDULE:
IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

Signed, Sealed and Delivered by the

said ..................................................... (For the Purchaser)

in the presence of......................................

Signed, Sealed and Delivered by the

said ..................................................... (For the Supplier)

in the presence of......................................
SECTION X: PERFORMANCE SECURITY FORM
SECTION X. PERFORMANCE SECURITY FORM

To:                                                    (Name of Purchaser)
WHEREAS ................................................................... (Name of Supplier)
hereinafter called "the Supplier" has undertaken , in pursuance of Contract (Notification of Award)
No................. dated,......... 20... to supply...................... .................................................(Description of Goods
and Services) hereinafter called "the Contract".

AND WHEREAS it has been stipulated by you in the said Contract that the Supplier shall furnish you with a
Bank Guarantee by a recognized bank for the sum specified therein as security for compliance with the
Supplier's performance obligations in accordance with the Contract.

AND WHEREAS we have agreed to give the Supplier a Guarantee:

THEREFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the Supplier, up
to a total of ...................................   ........................................ (Amount of the Guarantee in Words and
Figures) and we undertake to pay you,  upon your first written demand declar ing the Supplier to be in default
under the Contract and without cavil or argument, any sum  or sums within the limi t of .................... ............
(Amount of Guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your
demand or the sum specified therein.

This guarantee is valid until the ......day of...................20......

Signature and Seal of Guarantors

................................
................................
................................
Date......................20....
Address:.................
SECTION XI: PERFORMANCE STATEMENT
## SECTION III (G): PERFORMANCE STATEMENT FORM

Proforma for Performance Statement
*(To be filled by bidder for each schedule separately)*

<table>
<thead>
<tr>
<th>Sr. no.</th>
<th>Order Ref. no.</th>
<th>Order placed By</th>
<th>Work Description</th>
<th>Value in Rs.</th>
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</table>
SECTION XII

(Please see Clause 13.3(a) of Instructions to Bidders)

MANUFACTURERS’ AUTHORIZATION FORM*

No. ________ dated 

To

Dear Sir:

IFB No.

We, who are established and reputable manufacturers of (name and description of goods offered) having factories at (address of factory) do hereby authorize M/s (Name and address of Agent) to submit a bid, and sign the contract with you for the goods manufactured by us against the above IFB.

No company or firm or individual other than M/s (Name and address of Agent) are authorized to bid, and conclude the contract for the above goods manufactured by us, against this specific IFB. (This para should be deleted in simple items where manufacturers sell the product through different stockists.)

We hereby extend our full guarantee and warranty as per Clause 15 of the General Conditions of Contract and Clause 10 of the Special Conditions of Contract for the goods and services offered for supply by the above firm against this IFB.

Yours faithfully,

(Name)

(Name of manufacturers)

Note: This letter of authority should be on the letterhead of the manufacturer and should be signed by a person competent and having the power of attorney to legally bind the manufacturer. It should be included by the Bidder in its bid.

* Modify this format suitably in case where manufacturer’s warranty and guarantee are not applicable for the items for which bids are invited.
SECTION XIII

SAMPLE FORM

BANK GUARANTEE FOR ADVANCE PAYMENT

To: 
(name of Purchaser)
(address of Purchaser)
(name of Contract)

Gentlemen:

In accordance with the provisions of the Special Conditions of Contract which amends Clause 16 of the General Conditions of Contract (name and address of Supplier) (hereinafter called "the supplier") shall deposit with (name of Purchaser) a bank guarantee to guarantee his proper and faithful performance under the said Clause of the Contract in an amount of ____________________________ (amount of guarantee) * ____________________________ (in words).

We, the ____________________________ (bank or financial institution), as instructed by the Supplier, agree unconditionally and irrevocably to guarantee as primary obligator and not as Surety merely, the payment to (name of Purchaser) on his first demand without whatsoever right of objection on our part and without his first claim to the Supplier, in the amount not exceeding ____________________________ (amount of guarantee) * ____________________________ (in words).

We further agree that no change or addition to or other modification of the terms of the Contract to be performed thereunder or of any of the Contract documents which may be made between (name of Purchaser) and the Supplier, shall in any way release us from any liability under this guarantee, and we hereby waive notice of any such change, addition or modification.

This guarantee shall remain valid and in full effect from the date of the advance payment received by the Supplier under the contract until ________________

Yours truly,
Signature and seal :
Name of bank
financial institution :
Address :
Date :

* An amount is to be inserted by the bank representing the amount of the Advance Payment.
SECTION XIV

Eligibility for the Provision of Goods, Works and Services in Bank-Financed Procurement.

As of March 2000\(^1\)

For the information of Borrowers and Bidders, and with reference to paragraph 1.6, footnote 9, of the Guidelines: Procurement under IBRD Loans and IDA Credits, dated January 1995 (revised January and August 1996 and September 1997, and January 1999), set forth below is a list of countries from which Bidders, Goods and Services are not eligible to participate in procurement financed by the World Bank or IDA\(^2\).

- Andorra
- Cuba
- Democratic People’s Republic of Korea (North Korea)
- Liechtenstein
- Monaco
- Nauru
- Tuvalu

In addition, Bidders, Goods and Services from other countries or territories may be declared ineligible by a provision in the Bidding. Documents if the borrower’s country has excluded them by a law, an official regulation, or an act of compliance meeting the requirements of paragraph 1.8 (a) of the Guidelines: Procurement under IBRD Loans and IDA Credits.

The Loan/Credit Agreement also prohibits a withdrawal from the Loan / Credit Account for the purpose of any payment to persons or entities, or for any import of goods, if such payment or import, to the knowledge of the Bank, is prohibited by a decision of the United Nations Security Council taken under Chapter VII of the Charter of the United Nations. At the present time, this prohibition applies to no country.

Notes:


2. Any questions regarding this list should be addressed to the Senior Manager, Procurement Policy and Services Group, Operational Core Services Network, The World Bank
ANNEXURE XV

PROFORMA FOR EQUIPMENT AND QUALITY CONTROL EMPLOYED BY THE MANUFACTURER

BID NO. ........................................ DATE OF OPENING : ..................................  
NAME OF THE BIDDER :  .........................................................  

(Nota: All details should relate to the manufacturer for the items offered for supply)  

1. Name & full address of the Manufacturer  

2. (a) Telephone & Fax No.  Office/Factory/Works 
(b) Telex No.  Office/Factory/Works  
(c) Telegraphic address :  

3. Location of the manufacturing factory.  

4. Details of Industrial License, wherever required as per statutory regulations.  

5. Details of important Plant & Machinery functioning in each dept. (Monographs & description pamphlets be supplied if available).  

6. Details of the process of manufacture in the factory.  

7. Details & stocks of raw materials held.  

8. Production capacity of item(s) quoted for, with the existing Plant & Machinery  
8.1 Normal  
8.2 Maximum  

9. Details of arrangement for quality control of products such as laboratory, testing equipment etc.  

10. Details of staff:  
10.1 Details of technical supervisory staff in charge of production & quality control.  
10.2 Skilled labour employed.  
10.3 Unskilled labour employed.  
10.4 Maximum No. of workers (skilled & unskilled) employed on any day during the 18 months preceding the date of Tender.  

11. Whether Goods are tested to any standard specification? If so, copies of original test certificates should be submitted in triplicate.  

12. Are you registered with the Directorate General of Supplies and Disposals, New Delhi 110 001, India? If so, furnish full particulars of registration, period of currency etc. with a copy of the certificate of registration.  

...............................................................
Signature and seal of the Manufacturer  

E-1  76  NCB